Ohio Resource Guide

for Relatives Caring for Children



Ohio | Department of Job and Family Services

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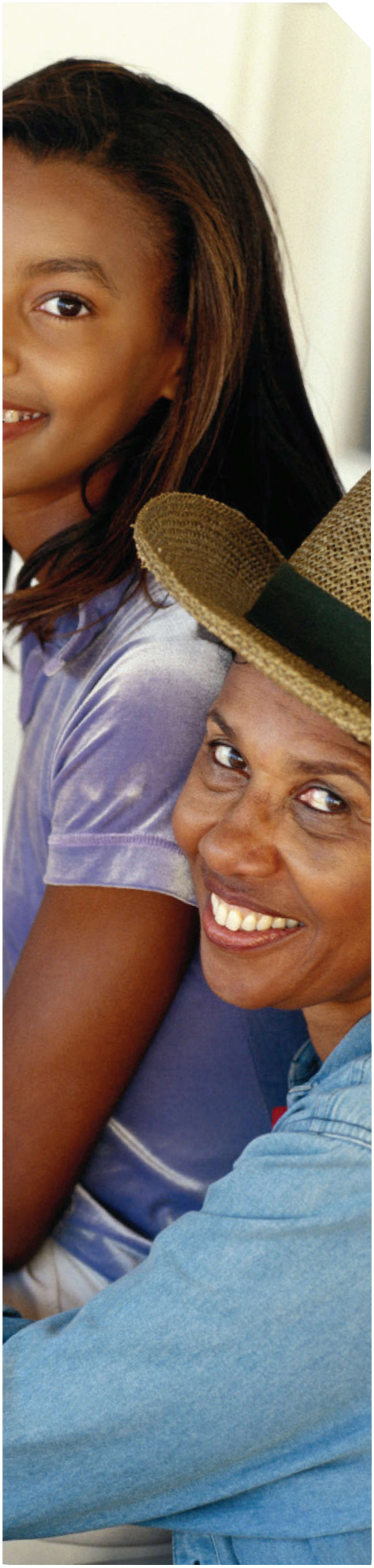
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To suggest more information for this guide, please contact:

Ohio Department of Job and Family Services
Office of Families and Children
Bureau of Protection Services, Child/Adult
614-466-1213

Chapter 1

What is Kinship Care?



What is Kinship Care?

Kinship Care refers to a temporary or permanent arrangement in which a relative—or any non-relative adult who has a long-standing relationship or bond with the child and/or family—has taken over the full-time, substitute care of a child whose parents are unable or unwilling to do so. Reasons for this can include death or chronic illness, substance abuse, incarceration, domestic violence, child abuse or neglect, teenage pregnancy, unemployment, poverty, or other problems. Kinship care includes those relationships established through an informal arrangement, a legal custody or guardianship order, a relative foster care placement, or a kinship adoption. Regardless of the type of kinship care arrangement, the kinship caregivers' voluntary commitment to devote their lives to the children in their care is a courageous, life-changing decision.

The Ohio Kinship and Adoption Navigator Program (OhioKAN)



OhioKAN is a statewide, flexible and responsive kinship and adoption navigator program designed to assist children, caregivers, and families. OhioKAN works with families where they are to provide them with the resources they need to thrive. If you have questions about caring for your kinship children or any information provided in this resource guide; or you need assistance with accessing resources, you can contact OhioKAN at 1-844-OhioKAN (644-6526) or visit the website at **ohiokan.jfs.ohio.gov**.

Are you raising your relatives?

How This Booklet Can Help

This booklet is written for kinship caregivers. It has information and ideas about:

- Meeting the child's needs
- Common problems
- Services that can help
- Applying for cash benefits
- Making decisions about legal issues
- Services for children who have been abused, neglected or abandoned

If your answer is yes, you are not alone. According to **Grandfamilies.org**, 227,862 Ohio children live in homes owned by grandparents or other relatives. Furthermore, 99, 877 Ohio grandparents are responsible for grandchildren who live with them.

Kinship caregivers may be unable to obtain public assistance to buy food and clothing, to qualify and re-certify for public housing, to obtain medical care, or to enroll the children under their care in school. Caregivers and the children they raise may also experience serious emotional stress, in addition to their economic problems. Many kinship caregivers are grandparents and other older individuals who are unexpectedly raising a family for the second time. The stress of caring for young children, accompanied by their own difficulties, can be overwhelming.

Additionally, many kinship caregivers are left to care for children who may be dealing with issues resulting from the absence of their parents, prior abuse or neglect, behavioral problems or mental health needs. Regardless of the circumstances that have made these arrangements necessary, all kinship care families share the same need for resources, information, and government and community support. The Ohio Resource Guide seeks to address these needs.

Frequently Asked Questions About Kinship Care

Did You Know

Did you know that kinship information can be found at FosterAndAdopt.jfs.ohio.gov/kinship?

1. I have just taken children into my home. What immediate issues might I face?

   The safety of the children may be your first concern if you or a public children services agency (PCSA) removed them from a difficult and unsafe home environment. It may be necessary for you or the PCSA to assume legal custody of the children in order to continue to provide them with a safe home until it is determined that they can return to their parent.

2. Can the child's biological parent(s) take the child from my home when I have told them "no"?

   It depends on the child(ren)'s legal status. You have full rights to say "no" only if you have adopted the children. If you have legal custody, the parents may be granted the right to visit the children by court order. However, if there is no court order, they could take them without your consent. Legal custody means that you are responsible for taking care of the children until they are adults. If the county has custody of the children in your care, the biological parent cannot take them without the agreement of the PCSA or a court order. If you have not adopted the child(ren) and neither you nor the PCSA has either legal custody of the child(ren) or a temporary court injunction preventing the child(ren)'s removal, then the biological parent(s) could take back the child(ren) without your consent. If they do so, and you fear for their safety, you need to contact the PCSA to intervene.

3. If I become my little brother's foster parent, can I keep him with me until he is grown?

   As a foster parent, you would not have legal custody of your brother. The PCSA would have custody. By law, the county is charged with seeking a stable, permanent home for each child in care. Legally, your brother could be adopted by another family, he could be moved into another foster home, or another relative could gain custody of him. The only adults who have rights to keep children when they have been taken from their parents are those who have adopted the children or who have been granted legal custody of them.

4. My unmarried son wants to take his child into my home. Can we do this?

   The first thing your son must do is legally establish that he is the father of the child. He should contact his local child support enforcement agency (CSEA) for help. Once he has legally established that he is the father of the child, he can then contact an attorney regarding the establishment of a custody or visitation order.

Other Major Issues You May Face

Your expenses will increase. Your budget may not stretch to include the increased costs of feeding, clothing and caring for the children. You can apply for cash and/or food assistance through your county department of job and family services. Child support services can be accessed through your county child support enforcement agency.

Medical care for the children will be a concern. Application for medical coverage can be made through your county department of job and family services.

School placement can be a problem because public school districts have the right to limit enrollment to residents of their districts. If the children's status in your home is unclear, they may be denied school entry.

Behavior and discipline may present challenges because the children may act out feelings of anger, fear and sadness. You may need to find counseling and professional guidance for them from a social worker, clergy person, doctor or other adult caregiver.

5. I have legal custody of my niece. Can I become her foster parent so I can get other financial help that the county gives to foster families?

   No. Foster homes and foster parents are used only in situations where the county has temporary or permanent custody of the child. If you have legal custody, there can be no foster home placement under current laws. You are entitled to seek child support from both parents. You can also apply for Ohio Works First, if your niece is under the age of 18. You may also be eligible for time-limited payments under the Kinship Permanency Incentive (KPI) program. (See page 16.)



6. Should I consult an attorney?

   Responsibility for the care of a child is a serious matter, and it is your right to seek legal advice. Whether the parents, the county, or you have custody of the child, legal issues are involved. There is often more than one right answer to the question of what is the best placement for the child.

7. Do I have to give information about my income and financial resources to receive any government assistance for relatives in my care?

   If you seek cash assistance or Medicaid coverage for yourself and/or Food Assistance for your household, you must disclose your income and financial resources. If you are requesting assistance only for the child in your care, you may not be required to give financial information.

8. Does my income count in applying for child care assistance?

   Yes. You would have to meet all eligibility requirements for the subsidized child care program, including financial need, based on your gross monthly income. It is important to note that, in all cases, the child care subsidy is available only to caregivers who are working full-time or part-time or are enrolled in education or training leading

to employment. The child care subsidy pays a part of the child care cost; the family pays some of the cost on a sliding fee scale. The state issues payments to eligible providers of child care services, which include licensed child care centers and certified family child care home providers.

9. I am caring for my grandchildren, and I am worn out. Is there someone I can talk to about my problems?

   Yes. You may want to consider counseling for yourself and the children. Also, you may want to join a grandparents' support group, where you can share ideas and concerns and get information. By joining a group, you will get a chance to spend time with others going through the same experiences in caring for children. You will know that you are not alone.

10. I am having trouble reaching one of the county caseworkers involved with my family. What do I do if I can't get the worker on the phone?

    If you know the phone number, call the worker's supervisor. If not, call the main number for your county department of job and family services or public children services agency and ask to speak to your caseworker's supervisor. County agency information is listed in the appendix of this resource book.

What is the role of a public children services agency?

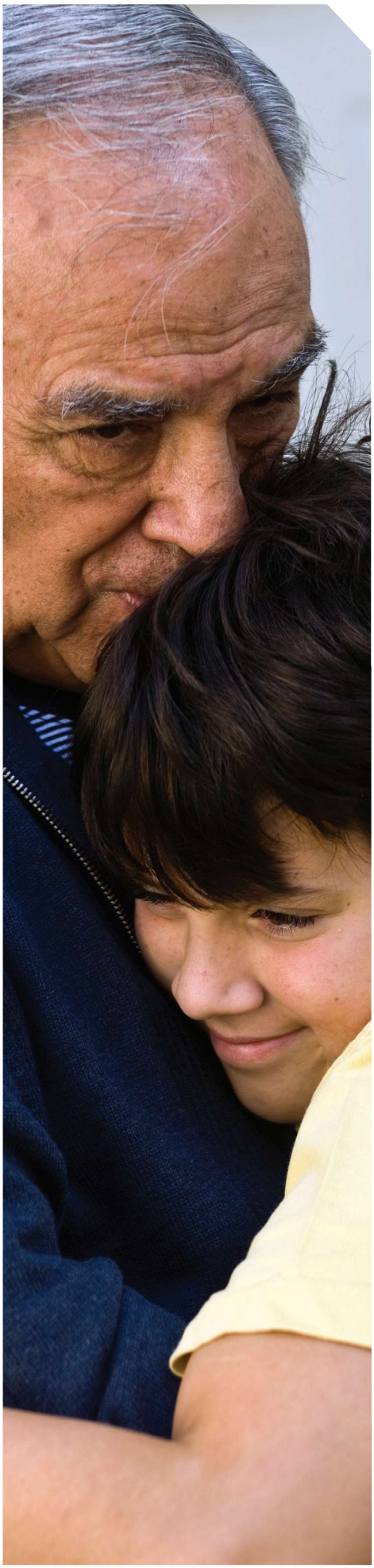
If the children in your care were abused, neglected or abandoned by their parents, a part of your county government known as the public children services agency (PCSA) may become involved with your family. The PCSA's job is to protect children from abuse and neglect, and to help their families. Sometimes the agency becomes involved because a family asks for help. Other times, someone else—such as a neighbor or doctor—reports that a child is in danger.

Because it has the important job of keeping children safe, the PCSA has powers that other agencies do not have. If an agency worker finds a child in danger, the agency can take steps to physically remove the child from the parent or other caregiver. For example, a PCSA might remove a child from the parent's home and then ask you to care for the child.

That does not mean that an agency worker can move children from home to home at will. PCSAs must follow laws and rules, and judges must approve their actions. Parents and other caregivers can disagree with a PCSA's actions. They can tell the judge their side of the story, and have a lawyer present any other information that will help the judge decide. The court system—not the PCSA or the parent—will make the final decisions.

Chapter 2

Caring for Children Who Were Abused, Neglected or Abandoned



Caring for Children Who Were Abused, Neglected or Abandoned

For more information on receiving mental health services in your county, please call your information and referral service. A list of information and referral services in your county is located in the appendix.

Even if the children in your care are happy to be with you, they have been through a lot. Losing a parent is hard on a child, and so are too many changes. One or both parents may abuse drugs or alcohol, be violent or mentally unstable. Because of these problems, the children in your care may have been hurt physically or emotionally. They may have been left without enough food, or without the care they needed to stay safe and to grow. They may have been allowed to see sexual activity or even have been sexually abused. As a result, the children in your care may need special help to grow and thrive.

In addition to physical abuse or neglect, children who have suffered a loss seem to share several common mental health issues. However, each child's reaction or response to the loss depends on:

- The significance of the loss
- Whether the loss is temporary or permanent
- Inherent coping abilities of the child
- Availability of supports
- Age and cognitive abilities of the child (at the time of the loss and the present time)

Consequently, while some children may react in very extreme ways, others may respond mildly or not at all. In addition, one child may be affected in one area while another child may be affected in another area. Below is a list of common mental health issues that may affect the children in your care.

Grief

When children have been separated from significant figures in their lives, their emotional response is one of grief and mourning. There are five identifiable stages of grief: shock/denial, anger/rage, bargaining, depression and resolution/understanding.

Common Signs of Physical Abuse

- Inflicted bruises such as human hand marks, human bite marks or strap marks.
- Inflicted burns such as cigarette burns, match tip or incense burns, branding burns, or scalds.
- Inflicted retinal hemorrhages or subdural hematomas—a form of traumatic brain injury—caused by direct blows or violent shaking resulting in skull fractures.
- Inflicted head injuries such as subdural hematomas, scalp bruises or black eyes.
- Inflicted abdominal injuries such as ruptured liver or spleen, ruptured blood vessels, or injury to kidneys.
- Inflicted bone injuries such as chip fractures, fractures at different stages of healing, repeated fractures to the same site or unusual fractures such as those to the ribs.
- Underfeeding resulting in an underweight condition, failure to gain weight and ravenous appetite.

Control

Many children who have experienced a loss feel that they have no control over their lives. Consequently, they may try to regain control by being orderly, compulsive, routine-focused or planning ahead. Other youth may demonstrate their need for control via power struggles with authority figures, truancy, defiance, substance abuse or tantrums.

Loyalty

Having at least two sets of parents creates a conflict for the child. The child may feel that closeness and love for one set of parents may be an act of disloyalty toward the other set of parents.

Rejection/Fear of Abandonment

Regardless of the circumstances surrounding the child's loss, the child may feel that s/he was rejected and abandoned by the birth family. To avoid the risk of that happening again, some children may not allow themselves to get close to others, or they may react by continually seeking acceptance and approval from those around them.

Self-Esteem

The perception of being rejected is a direct blow to a child's self-esteem. They may feel unwanted and that something is wrong with them. School performance and self-confidence may suffer.

Trust

This is a particularly crucial issue for children who have had multiple moves during their young lives. Separations at an early age may make it difficult for them to trust and become attached to their new caregivers.

Identity

The lack of information and secrecy that often surround a child's history and birth family make it difficult for the child to establish his/her identity, a major task of adolescent development. The child may find this issue confusing, frustrating and scary.

Not all children will experience problems with these issues. Some may experience minor difficulties at different developmental stages. These minor difficulties may be handled successfully by the kinship caregiver or with the help of a professional. It is recommended that kinship caregivers experiencing these issues find supportive services that can address each child's specific needs.

For more information on mental health services in your county, please call your information and referral service. A list of information and referral services in your county is located in the appendix.

Chapter 3

Finding Help with Expenses



Finding Help With Expenses

Raising children is expensive. No matter how much you love the children in your care, you have to be practical. Before the children came to live with you, you probably had a budget that met your needs (or, at least, almost did). Now it may be strained to the breaking point. This chapter looks at government programs that may help you provide for the children in your care.



Kinship Support Program

The Kinship Support Program (KSP) was signed into law on December 29, 2020. The purpose of the program is to provide payments to eligible kinship caregivers who care for children placed in their home. The payments will be provided for several months, to allow time for the caregiver to become certified as a foster parent if they choose. Once certified, the caregiver will receive foster care per diem payments for the child placed in their care.

Kinship caregivers are eligible for KSP payments when:

- The child is in the temporary, permanent or legal custody of the public childresn services agency (PCSA);
- The PCSA places the child in the home of the kinship caregiver, as a kinship placement; and
- The kinship caregiver is not already certified as a foster caregiver.

As of January 2023, eligible kinship caregivers will receive a payment of $11.74 per day per child. This amount will change every January based on the cost-of-living adjustment. Eligible kinship caregivers will receive KSP payments on a monthly basis for up to six months. The kinship caregiver is no longer eligible for KSP payments as soon as one of the following occurs:

- The child is no longer placed in the kinship caregiver's home;
- The PCSA no longer has custody of the child;
- The caregiver has become a certified foster caregiver; or
- The caregiver has received the maximum of six months of KSP payments.

Kinship Support Program, *Continued*

- For not more than six months if the child was placed in the home on or after September 30, 2021.

Kinship caregivers will receive KSP payments until they become certified foster parents, until the child is no longer placed in the home, or until the timeframe described above has ended, whichever happens first.

To become a foster parent for the children in their home, kinship caregivers may be able to receive waivers of non-safety-related foster care requirements. This may include training classes or other requirements that may be a barrier to certification. A representative from the foster care agency can discuss non-safety waivers with the caregiver during the homestudy process. For more information about beginning the process to become a foster parent, please visit the following website: https://fosterandadopt.jfs.ohio.gov/wps/portal/gov/ofc/foster-care/becoming-a-foster-parent

Kinship Permanency Incentive Program

The Kinship Permanency Incentive (KPI) program provides temporary financial support for minor children in the legal and physical custody of grandparents, relatives or other kinship caregivers. The KPI program is designed to promote permanent commitments by kinship caregivers, by helping defray some of the costs of caring for children.

KPI provides incentive payments to families caring for their kin. Eligible kinship caregivers will receive an initial payment to help defray the costs of initial placement and may receive subsequent payments at six-month intervals to support the stability of the child's placement in the home. The maximum incentive amount may not exceed eight payments. Participation in this program does not preclude these families from also receiving child-only Ohio Works First benefits (see page 17). To apply, eligible kinship caregivers should fill out an application at their local public children service agency.

To be eligible for the Kinship Permanency Incentive, the following conditions must be met:

- A court must have awarded the kinship caregiver legal custody or guardianship of the child on or after July 1, 2005.
- A public children services agency must have conducted a home assessment and approved the child's placement.
- The gross income of the caregiver's family, including the child, may not exceed 300% of the federal poverty guidelines.

Kinship Guardianship Assistance Program

The Kinship Guardianship Assistance Program (KGAP) is available to kinship caregivers who become legal custodians or guardians after caring for children at least six consecutive months as foster parents. Families eligible for KGAP receive a monthly subsidy. Family income is not considered when calculating this subsidy. Children receiving this benefit may be entitled to other assistance, as well, including Medicaid coverage. Please contact your county public children services agency (PCSA) for more information.

Kinship Caregiver Program

The Kinship Caregiver Program (KCP) provides family stabilization and caregiving services for kinship caregivers. Stabilization funding can help pay for incidental costs incurred when beginning to care for a child unexpectedly. Caregiving funding can be provided as a reimbursement for child caring services. For stabilization services, the child's gross income must be less than 200% of the federal poverty level. For caregiving services, the household's gross income must be less than 200% of the federal poverty level and the caregiver must be participating in one of the following:

- Paid employment
- A training or education activity
- One or more work activities as a condition of eligibility for the Ohio Works First or Supplemental Nutrition Assistance Program

Please contact your county department of job and family services for more information.

Ohio Works First

You can apply for cash, food or medical assistance by contacting your county department of job and family services. Please visit *Benefits.Ohio.gov* or see the appendix for the phone number of the CDJFS in your county.

Kinship caregivers and the children in their care can apply for monthly cash assistance through the Ohio Works First (OWF) program. In order to be eligible for OWF, you must be related by blood or marriage, or be a legal guardian or custodian to the children in your care.

There are two ways kinship caregivers can receive OWF benefits. The first is for you to receive income only for the children in your care. In these cases, the county department of job and family services will not take into account any of your income and will not provide money for you as part of the OWF grant for the children. These are called child-only cases. You will generally be able to receive this money until the child turns 18 or leaves your home.

Kinship caregivers cannot receive KSP payments and OWF child-only grants at the same time for the same child. However, a kinship caregiver who receives KSP payments may apply for a child-only OWF grant when the KSP payments end if the kinship caregiver chooses not to become a certified foster parent.

If you have a child-only grant, you will not be impacted by many of the OWF requirements that you may have heard about (such as work requirements or time limits). However, in order to receive child-only OWF assistance, you must be willing to cooperate with child support requirements to ensure that the child's parents are held financially responsible. You should call a legal service provider if you have more specific questions about receiving this benefit.

What should you take with you when applying for Ohio Works First?

The best strategy is to bring as much information as possible. The more information you can provide, the more quickly your application can be processed. Bring as many of the following items as possible:

- A photo ID, such as a driver's license.
- A rent receipt, house payment book, or lease with the landlord name and phone number. This information verifies your current address.
- A birth certificate for each child, showing the parent's name and the date and place of birth. This helps verify your relationship with the child.
- Social Security cards for all people in your family who have Social Security numbers.
- A visa, green card or immigration papers if you or anyone requesting assistance is not a U.S. citizen.
- Proof of legal custody or legal guardianship.
- Pay stubs covering a period of one month, if you have a job. Pay stubs are necessary only if you are applying for cash assistance for yourself.
- Notice of your last pay raise, if you have a job.

Ohio Works First, *Continued*

The second way for you to receive OWF for the child(ren) in your care is to be part of the grant yourself. This means that the county department of job and family services will look at your income, and if you are eligible for OWF, include you as part of the grant. You will receive more money because the grant will be for both you and the child(ren) in your care. However, the OWF work and time-limit requirements will apply to you. This means that you will probably be required to work and will be limited to three years of OWF assistance. If you are not sure which type of grant to apply for, it is a good idea to consult with a legal service provider.

Most kinship caregivers receive child-only grants and do not have to worry about work requirements or time limits. One problem many kinship caregivers face during the application process is proving that they are related to the child. You can generally use birth certificates to prove your relationship to the child. In complicated situations, you may need affidavits or other types of proof. If you are having trouble proving your relationship, you should seek help from a legal services provider.

You can apply for Ohio Works First online by going to **Benefits.Ohio.gov**, or by filling out the "Request for Cash, Food and Medical Assistance" (JFS 7200) form and submitting it to your county department of job and family services. You can get the form at your county agency or at **http://www.odjfs.state.oh.us/forms/interfind.asp?formnum=07200**. For your county agency's location and phone number, see the appendix.

Food Assistance

You can apply for cash, food or medical assistance by contacting your county department of job and family services. Please visit *Benefits.Ohio.gov* or see the appendix for the phone number of the CDJFS in your county.

If you are eligible, you can use Food Assistance benefits (formerly known as food stamps) instead of cash to buy food at the grocery store. The benefits are approved and placed on a plastic debit card that can be used anywhere in the US. You may use the card by swiping it and entering your personal identification number (PIN). The amount of your purchase will then be automatically deducted from your account.

No sales tax is charged on Food Assistance purchases. These benefits cannot be used to buy non-food items such as soap, diapers, alcohol or tobacco, or hot food purchases that are prepared to be eaten immediately.

You can apply for Food Assistance online by going to **Benefits.Ohio.gov**, or by filling out the "Request for Cash, Food and Medical Assistance" (JFS 7200) form and submitting it to your county department of job and family services. You can get the form at your county agency or at **http://www.odjfs.state.oh.us/forms/interfind.asp?formnum=07200**. For your county agency's location and phone number, see the appendix.

Your county department of job and family services will decide whether you are eligible by looking at the gross income and counted liquid assets of everyone in the household. Gross income includes almost all cash income, except things like loans and student financial aid. Counted liquid assets include cash, checking and savings accounts. Resources do not include the value of your home or residence, your vehicle or your furnishings.

If you have a child-only OWF grant for the children in your care, your income and assets may be too high for your family to obtain Food Assistance, Still, if you think you might be eligible, you should apply for both programs.

If your household is in a crisis situation, you may be able to get expedited Food Assistance within seven days. You qualify for expedited food stamps if (1) the members of your household have a combined monthly income of no more than $150 and resources of $100 or less, (2) your income and resources are not enough to pay the rent or mortgage and utilities this month, or (3) your household members are destitute migrant or seasonal farm workers who have resources of $100 or less.

* *Note: For expedited Food Assistance, only identification is required for verification. If you anticipate having trouble with the application process or getting to the store to use your benefits, you can designate an "authorized representative" to act on your behalf. In that case, the authorized representative also must present identification*

What should you take with you when applying for Food Assistance?

The best strategy is to bring as much information as possible with you to your county department of job and family services. The more you can tell them, the quicker your application can be processed. Bring as many of the following items as possible, but remember that you can apply even if you do not have all of these papers. Your intake worker can help you get these documents after you have applied, or if you have applied online.

- A rent receipt, house payment book, or lease with the landlord name and phone number. This information verifies your current address and rent expenses.
- Utility and phone bills to show how much money you generally spend on heat, electricity, water and the telephone.
- Social Security cards for all people in your family who have Social Security numbers.
- Proof of any income deductions you can claim, such as child care expenses, tuition or care for an invalid.
- A visa, green card, or immigration/naturalization card if any member of your household is not a US citizen.
- Bank accounts, to provide proof of your income level.
- Proof of any benefits received through Unemployment Compensation, Social Security, Supplemental Security Income or Veteran Benefits.
- Statements of any scholarships or educational loans.

Additional Services and Programs

Post Adoption Special Services Subsidy

The Post Adoption Special Services Subsidy (PASSS) offers eligible families financial assistance to help pay for the treatment of a child's physical, developmental, mental or emotional condition—most often, mental health, respite care and counseling services. Ohio has been nationally recognized for this innovative program. Please contact your county PCSA for more information.

Adoption Assistance

The Adoption Assistance program provides federal funds to states to facilitate the timely placement of children whose special needs or circumstances would otherwise make it difficult to place them with adoptive families. Families eligible for Adoption Assistance receive a monthly subsidy; each subsidy is paid for with a combination of federal, state and, in some instances, local funds. Family income is not considered when calculating this subsidy. Children receiving this benefit may be entitled to other assistance, as well, including Medicaid coverage. Please contact your county PCSA for more information.

State Adoption Assistance Program

The State Adoption Subsidy Program is a state of Ohio financial assistance program that provides monthly maintenance subsidies to families who adopt children with special needs who are ineligible for the federal Adoption Assistance program. Children who qualify for the State Adoption Subsidy Program may also be eligible for Medicaid coverage. Public children services agencies are responsible for determining eligibility for the State Adoption Subsidy Program, and for administering it. The family's income is taken into consideration when determining eligibility for this program.

Child Support

The Ohio child support program provides services that help to ensure that children receive the financial and medical support they are legally entitled to and deserve. In order to be eligible to receive child support, a caregiver must have physical custody of the child. This means that the child must live with and be cared for full-time by the caregiver. The amount of child support that the child's parents will be ordered to pay depends on both their ability to pay and the needs of the child. If the caregiver is already receiving OWF for the child, child support will be paid directly to the county department of job and family services.

Every county has a child support enforcement agency (CSEA) that provides services to obtain and maintain child support. A CSEA can help order child support wage withholding from a parent's paycheck, intercept tax refunds, help to locate an absent parent and/or establish paternity. See the appendix for the phone number of the CSEA in your county.

Publicly Funded Child Care

ODJFS offers financial assistance to eligible parents or legal guardians to pay for child care while they engage in work or approved school or training activities. To be eligible for publicly funded child care, a family's income must not exceed the current limit for the program. Families can be eligible for all or part of their monthly child care expenses. County departments of job and family services determine families' eligibility for this program. For more information, or to apply, inquire at your county department of job and family services. For your county agency's location and phone number, see the appendix.

Prevention, Retention and Contingency Program

The Prevention, Retention and Contingency (PRC) program offers a variety of job training, employment assistance and other work support services to help low-income Ohioans find and maintain employment. Each county determines what PRC services it will provide, based on local needs. This can include such things as clothing and shelter assistance, domestic violence help, housing relocation and disaster assistance, and transportation help (including auto repair expenses or a down payment on a car). For more information, please contact your county department of job and family services. For your county agency's location and phone number, see the appendix.

Housing Assistance

If you are having difficulty making your mortgage payments, call the Save the Dream Ohio Hotline toll-free at 1-888-404-4674. The Save the Dream effort is designed to give struggling homeowners or renters more information about the foreclosure process and link them to possible sources of help, even if foreclosure proceedings have already started.

If you need emergency shelter or want to learn more about possible federal housing assistance, dial 2-1-1 or—if your area does not have 2-1-1 service—your local information and referral service. See the appendix to find the referral service in your county.

More than 75 percent of Ohioans have access to 2-1-1, a free, multilingual and confidential telephone information service that links callers with trained professionals who can give them information about local food banks, shelters, clothing sources, rent assistance, utility help and foreclosure assistance. Like 9-1-1, 2-1-1 is staffed 24 hours a day, seven days a week, 365 days a year.

Home Energy Assistance Program

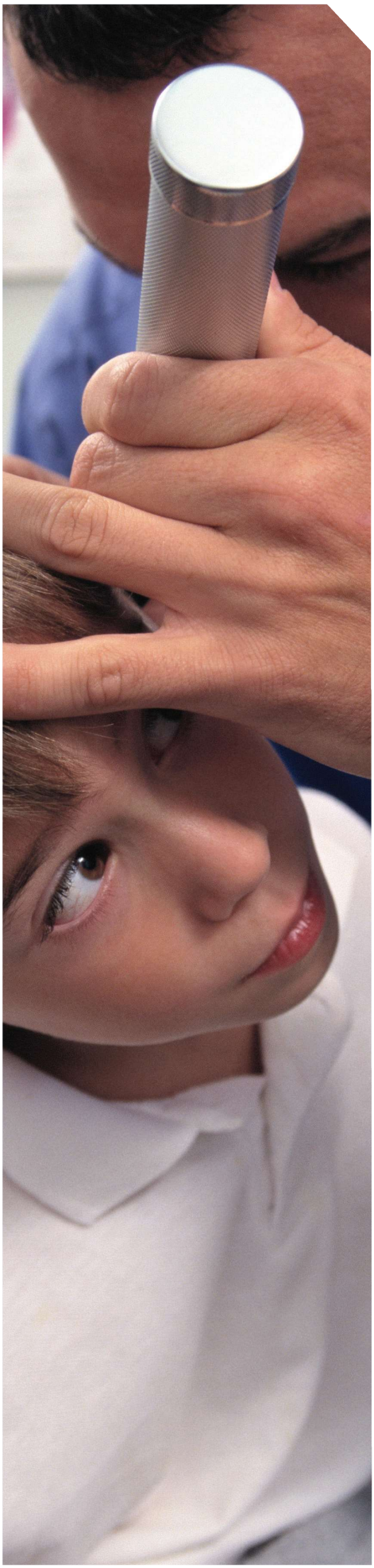
The Home Energy Assistance Program (HEAP) is designed to help low-income households pay their heating bills. HEAP makes a one-time payment for winter heating to the utility company or provides a voucher for those who do not have a utility bill in their name. In addition, a Winter Emergency Heating Assistance program offers help to those who have been, or are threatened with, being disconnected, or who have less than a 10-day fuel supply. You can obtain a HEAP application by contacting your county department of job and family services. For your county agency's location and phone number, see the appendix.

Home Weatherization Assistance Program

The Home Weatherization Assistance Program (HWAP) is a no-cost energy assistance program designed for customers whose annual household income is at or below 200 percent of the federal poverty guidelines. Services include installation of improved insulation and heating system repair or replacement. For more information, call the Ohio Department of Development's Office of Community Services at 1-800-282-0880.

Chapter 4

Finding Help with Medical Services for You and the Children in Your Care



Healthy Start and Healthy Families Programs

The Healthy Start and Healthy Families Medicaid programs offer free and low-cost comprehensive health care coverage to families, children (up to age 19) and pregnant women with limited income.

You may apply for Healthy Start and Healthy Families for yourself and for the children in your care. If you are receiving OWF through a child-only grant, the children in your care are automatically eligible, and no separate application is required. If eligible for coverage, your household will be issued a health card with a number. This card must be presented to your doctor, hospital or pharmacist each time you receive medical services or fill a prescription.

Additional Services and Programs

Women, Infants and Children Program

The federal Women, Infants and Children (WIC) program provides grants to states for supplemental foods, health care referrals and nutrition education for low-income pregnant, breastfeeding and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk. Participants in the program receive coupons that can be used at authorized local stores to purchase nutritious foods such as milk, cheese, eggs, juice, beans, peanut butter, cereal and, if not breastfeeding, infant formula. Breastfeeding mothers may receive tuna and carrots. WIC has income-related and other eligibility requirements. For more information, and to locate the health agencies, hospitals and community action agencies in your county that provide WIC services, call the Help Me Grow Helpline at 1-800-755-GROW (4769).

How to apply for Healthy Start and Healthy Families

Apply for Healthy Start and Healthy Families online by going to *benefits.ohio.gov*, or by filling out the "Application for Health Coverage and Help Paying Costs" (ODM 07216) and submitting it to your county department of job and family services. You can get the form by calling the Medicaid Consumer Hotline at 1-800-324-8680 or by visiting your county agency. For your county agency's location and phone number, see the appendix.

You also can get help completing an application:

- Online: Visit *benefits.ohio.gov*.
- Phone: Call the Medicaid Consumer Hotline at 1-800-324-8680.
- In person: Contact your county department of job and family services.

No face-to-face interview is required when applying for health coverage using the "Application for Health Coverage and Help Paying Costs." However, you may need to submit the following items:

- Proof of income
- If pregnant with more than one fetus, proof of pregnancy, including the number of fetuses
- Alien status (if not a U.S. citizen)
- Other health insurance coverage (if applicable)



Presumptive Eligibility

The Presumptive Eligibility program is available for children younger than 19, pregnant women, parents or caretaker relatives living with children under 18, and adults ages 19 to 64. The program allows for temporary enrollment in Medicaid while an application for Medicaid is being processed.

No application is required for Presumptive Eligibility. Eligibility is determined through the county department of job and family services or qualified entity in your county.

All Medicaid services are covered for children, parents or caretaker relatives, and adults ages 19 to 64. Only ambulatory prenatal care services are covered for pregnant women (for example, doctor visits and prescription drugs). Inpatient hospital stays and labor and delivery are not covered in the Presumptive Eligibility program for pregnant women. If you have questions, call the Medicaid Consumer Hotline at 1-800-324-8680.

Medicare

Medicare is a federal health insurance program for those 65 years or older and some people with disabilities under the age of 65. To apply for Medicare, or to obtain more information, please contact your local Social Security office.

Bureau for Children with Medical Handicaps

The Bureau for Children with Medical Handicaps (BCMH) is a health care program within the Ohio Department of Health that links families of children with special health care needs to a network of quality providers. It also helps families obtain payment for the services their children need. For more information, call the Help Me Grow Helpline at 1-800-755-GROW (4769).

Early Intervention Services Program

The Early Intervention Services Program provides early intervention and treatment services for infants and children with developmental delays. For more information, call the Help Me Grow Helpline at 1-800-755-GROW (4769).

Help Me Grow

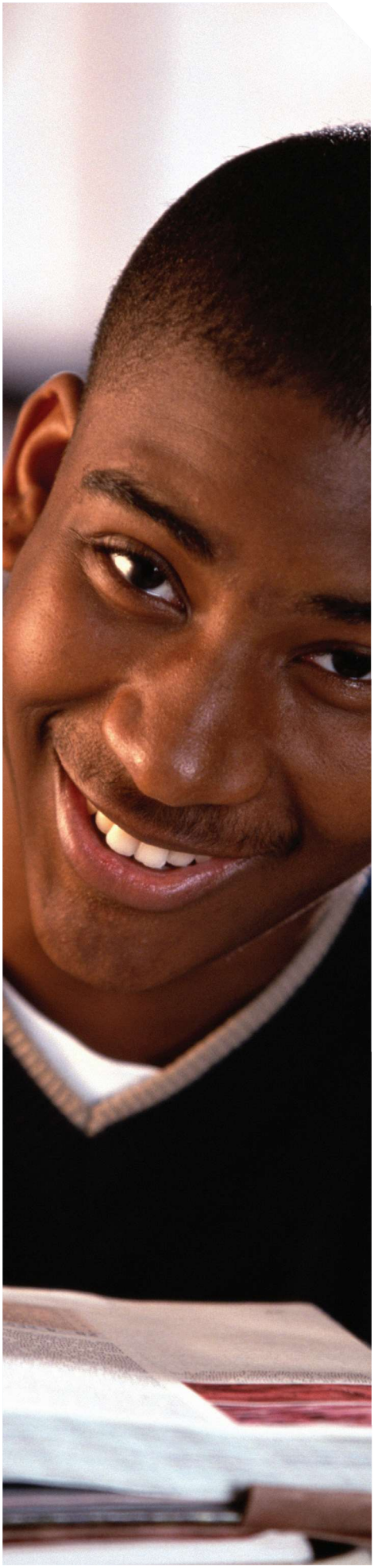
Help Me Grow is designed to encourage prenatal and well-baby care. By calling the Help Me Grow Helpline, you can receive free prenatal and wellness guides, including incentive coupons. The Help Me Grow Helpline also serves as an information and referral service to some other state programs. For more information, call 1-800-755-GROW (4769).

Sickle Cell Service Program

The Ohio Department of Health's Sickle Cell Service Program is responsible for ensuring the availability and access to quality, comprehensive sickle cell services and promoting public awareness about this disease. For additional information, call (614) 466-1549.

Chapter 5

Finding Help with Educational Services



Finding Help with Educational Services and Other Services

Kinship caregivers may find that the children in their care face challenging educational experiences. It is important for caregivers to have a good grasp of the rights and protections available to children in public schools, so they can effectively advocate for the children's needs.

Children who exhibit learning and behavioral problems may qualify for federally mandated identification and individualized services. Once identified, these children are entitled to appropriate interventions. The Individuals with Disabilities Education Act (IDEA) guarantees children with disabilities from ages 3 to 21 an appropriate, free public education designed to meet their individual needs.

Kinship caregivers can quickly and effectively seek school intervention by a written request for an evaluation and services. This letter should be mailed to the child's school principal and superintendent. Once received, the school district must act upon the request. Under IDEA, school districts must complete action within 90 days after receipt. Testing must be completed, reported and, if the child is found to be eligible, a special education plan must be developed within this time frame. To be eligible for services, the child must have one of the following: mental retardation, hearing impairment, speech or language impairment, visual impairment, serious emotional disturbance, orthopedic impairment, autism, traumatic brain injury, other health impairments, specific learning disability, or developmental delay for children ages 3 to 9.

If the children in your care are experiencing difficulty in school, contact your school principal or district superintendent's office for more information. For help obtaining appropriate educational services for the children in your care, contact one of the Special Education Regional Resource Centers on pages 29 - 30.

Special Education Regional Resource Centers

Special Education Regional Resource Centers provide timely and specialized assistance to parents and school personnel.

- They assist school district personnel in providing appropriate services to children with disabilities, through technical assistance and cooperative planning.
- They provide regular and special education teachers, support personnel, administrators and parents with resources designed to improve the quality of instruction for children with disabilities, through the delivery of instructional materials and methodologies designed to meet the individual needs of children with special needs.
- They provide staff development to local school district personnel and parents, on an individual and team basis, to improve the quality of instruction for children with disabilities.

Special Education Regional Resource Centers

"Red Flags" for the Need for Referral and Services

- The child was held back a grade.
- The child has failing grades.
- The child has expressed a dislike of school.
- The child has multiple behavior problems in school and/or multiple in-school suspensions.
- The child has experienced out-of-school suspension or expulsion.
- The child is more disorganized than is normal.
- The child has a medical or mental health problem giving rise to school-related problems (such as attention deficit disorder, depression, anxiety or obsessive compulsive disorder).

Special Education Regional Resource Centers play an essential role in statewide networking, advocacy on behalf of students with disabilities, and state and national outreach and information dissemination. Below is a list of Special Education Regional Resource Centers and the counties they serve:

State Support Team Region 1
Counties Served: Defiance, Fulton, Hancock, Henry, Lucas, Ottawa, Paulding, Putnam, Sandusky, Seneca, Van Wert, Williams, Wood

2275 Collingwood Blvd.
Toledo, OH 43620
419-720-8999

State Support Team Region 2

Counties Served: Erie, Huron, Lorain

1885 Lake Avenue
Elyria, OH 44035
440-324-5777

State Support Team Region 3

Counties Served: Cuyahoga

6393 Oak Tree Blvd.
Independence, OH 44131
216-524-3000

State Support Team Region 4

Counties Served: Geauga, Lake

8221 Auburn Rd.
Concord Township, OH 44077
440-350-2563

State Support Team Region 5

Counties Served: Ashtabula, Trumbull, Mahoning

7320 N. Palmyra Road
Canfield, OH 44406
330-533-8755

State Support Team Region 6

Counties Served: Allen, Auglaize, Champaign, Hardin, Logan, Mercer, Shelby

1045 Dearbaugh Ave., Suite 1
Wapakoneta, Ohio 45895
419-738-9224

State Support Team Region 7

Counties Served: Ashland, Crawford, Knox, Marion, Morrow, Richland, Wyandot

1495 Longview Avenue, Ste. 200
Mansfield, Ohio 44906
419-747-4808

State Support Team Region 8

Counties Served: Medina, Portage, Summit

420 Washington Avenue, Ste. 100
Cuyahoga Falls, Ohio 44221
330-929-6634

State Support Team Region 9

Counties Served: Columbiana, Stark, Wayne
2100 38th Street NW, Door #6
Canton, Ohio 44709
330-492-8136

State Support Team Region 10

Counties Served: Clark, Darke, Greene, Miami, Montgomery, Preble
4801 Springfield Street
Dayton, OH 45431
937-236-9965

Special Education Regional Resource Centers, *Continued*

State Support Team Region 11

Counties Served: Franklin, Delaware, Licking, Fairfield, Madison, Pickaway, Union

2080 Citygate Drive
Columbus, OH 43219
614-445-3750

State Support Team Region 12

Counties Served: Belmont, Carroll, Coshocton, Guernsey, Harrison, Holmes, Jefferson, Muskingum, Noble, Tuscarawas

60788 Southgate Road, Suite 201
Byesville, OH 43723
740-439-9383

State Support Team Region 13

Counties Served: Hamilton, Butler, Warren, Clermont

11083 Hamilton Avenue
Cincinnati, OH 45231
513-674-4200

State Support Team Region 14

Counties Served: Adams, Brown, Clinton, Fayette, Highland

5350 West New Market Road
Hillsboro, Ohio 45133
937-393-1904

State Support Team Region 15

Counties Served: Lawrence, Pike, Ross, Scioto

100 E. Third Street
P.O. Box 578
Piketon, OH 45661
740-289-4171

State Support Team Region 16

Counties Served: Athens, Gallia, Hocking, Jackson, Meigs, Monroe, Morgan, Perry, Vinton, Washington

21 Birge Drive
Chauncey, OH 45719
740-797-0150

OCALI Ohio Center for Autism and Low Incidence

470 Glenmont Avenue
Columbus, OH 43214
614-410-0321
866-886-2254

Additional Services and Programs

Head Start

When a preschool-aged child comes to live with you, many questions come to mind. How can you be sure the child gets a good start mentally and physically? How do you care for a toddler properly without wearing yourself out? How can you prepare the child for elementary school? Enrolling the child in Head Start may be the answer to these and other questions. Head Start is a federally funded, all-day program for preschoolers that provides education, enrichment and many other services to small children and the adults raising them. The children enrolled in the program receive breakfast and lunch through the program.

Head Start provides the following services to children ages 3-5 who live at or below the federal poverty level, as well as children with disabilities and their families:

- Early childhood education
- Medical services
- Dental services
- Nutrition services
- Parent education
- Other social services

To obtain more information about Head Start or to apply, contact the local Head Start agency in your community.

High School Equivalency Diploma

Individuals over the age of 18 who have not completed high school can take courses to earn a High School Equivalency Diploma. For more information about programs in your county, call the Adult Basic Literacy Education Program at 1-800-228-READ (7323).

Grants and Scholarships for Higher Education

OWF recipients, children in foster care and other low-income children can qualify for government grants, scholarships and low-interest loans to help support the cost of college or other post-secondary education. For a free information packet, call the Ohio Board of Regents' State Grants and Scholarships Department at 1-888-833-1133.

Kinship Care Support Programs

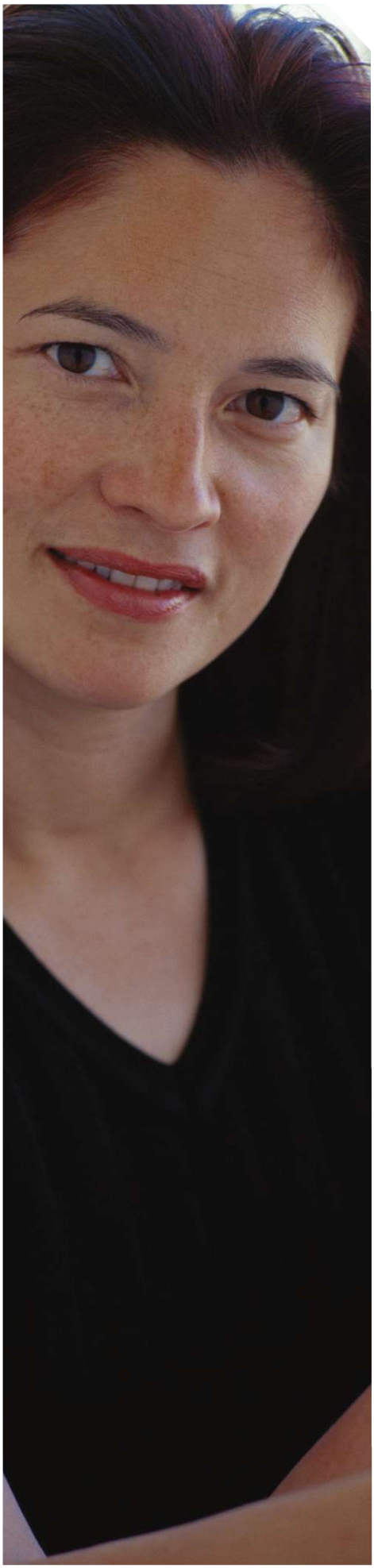
Additional kinship care support services may be available through your county public children services agency. See the appendix for the phone number of the public children services agency in your county. You can also find a support group in your area by going to **www.ohiograndparentkinship.org/** and then clicking on "Resources."

Ohio Grandparent/Kinship Coalition

The Ohio Grandparent/Kinship Coalition (OGKC) consists of kinship caregivers, kinship caregiver advocates and agencies throughout Ohio. OGKC aims to identify kinship care issues and propose solutions to government and other agencies on behalf of grandparents and other kinship care providers. The coalition meets six times per year and invites all kinship caregivers and professionals to attend. For more information, visit OGKC's website at **www.ohiograndparentkinship.org/**.

Chapter 6

Finding Help with Legal Services and Understanding Legal Terms



Finding Help with Legal Services

As you raise the children in your care, you probably have your hands full. Lawyers—and, in fact, the whole legal system—may be the last thing you want to think about. You also have to be concerned about expenses. You may be thinking, "OK, if I must go to court, I'll do it on my own."

These concerns are legitimate, but the truth is you will probably have to use the legal system, and the services of a lawyer, if you continue to raise the children in your care. You will have to take some steps to keep the children safe and secure. You will probably need legal papers just to get them medical care or enroll them in school. You may also need legal help to plan for their future or to keep them safe from harm. You will need to make decisions that require sound legal advice.

Making the Law Work for You

This chapter explains the legal process and what it can and cannot do for you. It shows how decisions you make may affect the children in your care and your family. It also includes tips on finding the right lawyer—and what to do if you can't pay for one.

Only you can decide what is right for your family, not your lawyer, not your neighbor, not your best friend. Start by looking at the needs of the children in your care and thinking about how best to meet them. Then think about what will work for your family. Be honest about what you do well and what will be hard for you. Try not only to think about today, but also later when the children—and you—are older. Remember that the law is a tool, and a lawyer is someone who can help you use that tool. With effort, you can make the law work for you.

Finding a Lawyer

The decisions you make about legal issues are important. A lawyer can help you understand what each choice may mean for your family, and whether those choices might result in any legal risks. A lawyer can also help to work out agreements with the parents and present facts to the judge. If the children in your care need cash benefits or medical coverage from the government, a lawyer may help with this, too.

The attorney you hire should be one who knows the law, who will work well with you, and who can argue effectively for the rights of the children in your care. Call the offices of a few lawyers and ask about their legal experience and fees.

Look for a lawyer with experience in abuse and neglect law, guardianship and adoption. Ask if the lawyer knows about programs (such as SSI or adoption subsidies) that may be an option for your family.

Look for a lawyer with experience in abuse and neglect law, guardianship, *and* adoption. Ask if the lawyer knows about any program (like SSI or adoption subsidies) that may be an option for your family.

Finding a Lawyer, *Continued*

When you find an attorney you like, preferably one who gives free initial consultations, make an appointment. Go to that first meeting with a list of the main facts of the case. Provide the lawyer with all of these facts, including facts that could hurt your case. Agree to hire the lawyer only if you feel comfortable with that individual and if you feel that you can work as a team.

If You Can't Afford to Pay

Legal Services. Also known as Legal Aid, these law offices help low-income people with common legal problems. A list of legal resources can be found at the end of this chapter.

Law School Clinics. If you live near a law school, see if they have a clinic that represents kinship caregivers in child welfare or custody cases. A law student may be able to work with you, supervised by an experienced lawyer.

Pro Bono Lawyers. Sometimes private lawyers will work for free or for a reduced fee. If you are trying to change an unfair law or challenge an unfair state policy, you might find an interested lawyer. For more information, call the Ohio State Bar Association at 614-487-2050. Also contact your county or city bar association to see if they might have pro bono attorneys willing to take your case.

What is Legal Custody?

If you are an adult kinship caregiver, court-ordered legal custody can give you certain rights and responsibilities with respect to the child you are raising. Legal custody will allow you to:

- Provide emotional support for the child.
- Determine where and with whom the child will live.
- Make many of the major decisions regarding the child's care, upbringing, education and medical needs.
- Provide food, shelter, education and ordinary medical care for the child.
- Protect and discipline the child.

Legal custody is not limited to parents and blood relatives. If it is best for the emotional and physical well-being of the child, the court may award legal custody to an unrelated person who has demonstrated a willingness and ability to raise the child.

When a child is born, the mother automatically has legal custody—and so does the father, if they are married. Kinship caregivers, however, must go to a court to get legal custody of the children in their care.

Types of Legal Custody

There are three ways to gain legal custody of a child:

A Custody Order. If a judge issues you a custody order, this means you will be responsible for the child's day-to-day care but the parents will continue to have a legal relationship with the child. They will have a right to visit (unless the judge says they cannot) and could someday ask a judge to return custody to them.

Guardianship. If you are appointed the child's legal guardian, this means you will be given day-to-day responsibility for the child, while the parents keep some rights. The main difference between a custody order and guardianship is that guardianship is usually granted in the probate court, with different rules.

Adoption. If you adopt the child, you will become the child's legal parent in every way. The legal relationship between the child and the child's birth parents will end, and you will decide if and when they visit. The birth parents will never again have the right to ask a judge to send the children back to them, except in extremely rare situations during the first year after an adoption decree is issued.

Two Other Options

If you are a grandparent currently caring for your grandchild, but you do not have legal custody or guardianship and are unable to make decisions about and access educational and medical services for your grandchild, there are two other ways you can obtain "care, physical custody and control": a Power of Attorney or a Child Caretaker Authorization Affidavit.

Power of Attorney

Power of Attorney allows you temporarily to:

- Authorize your grandchild's enrollment in school.
- Access educational information.
- Be involved in the child's educational planning.
- Provide consent for educational activities.
- Arrange for the child's routine and emergency medical, dental and psychological treatment.

To obtain Power of Attorney for your grandchild, you must:

- Fill out the appropriate form. (Refer to the appendix.)
- Understand and agree to the terms regarding Power of Attorney.
- Provide the signature of the consenting parent, yourself and the official notary.
- File the form with your local juvenile court within five days of signing.

A Power of Attorney does not give you authority over your grandchild's adoption, marriage or custody arrangements. If you have questions about obtaining a Power of Attorney, call the Ohio Department of Job and Family Services' Kinship Program Coordinator at 614-466-1213.

Caretaker Authorization Affidavit

If you have tried but failed to locate your grandchild's parents after making reasonable efforts to do so, you may obtain a Child Caretaker Authorization Affidavit. The Child Caretaker Authorization Affidavit allows you temporarily to:

- Authorize your grandchild's enrollment in school.
- Access educational information.
- Be involved in the child's educational planning.
- Provide consent for educational activities.
- Arrange for the child's routine and emergency medical, dental and psychological treatment.

To obtain a Child Caretaker Authorization Affidavit, you must:

- Fill out the appropriate form. (Refer to the appendix)
- Understand and agree to the terms regarding the Child Caretaker Authorization Affidavit.
- Provide your signature and that of an official notary.
- File the form with your local juvenile court within five days of signing it.

A Child Caretaker Authorization Affidavit does not give you authority over your grandchild's adoption, marriage or custody arrangements. If you have questions about obtaining a Caretaker Authorization Affidavit, call the Ohio Department of Job and Family Services' Kinship Program Coordinator at 614-466-1213.

What is Foster Care?

Foster Care is a federally mandated program administered by public children services agencies and supervised by the Ohio Department of Job and Family Services. The purpose of foster care is to provide a safe environment for children and youth who temporarily cannot live with their families. The goal of foster care is to safely return the child to the parents or, when that is not possible, move the child into an adoptive or permanent home. In cases where a court has found a child to be abused or neglected, the court may certify a related caregiver or family friend as the foster parent.

Once a child is formally placed with a relative or friend who has been officially approved and licensed as a foster parent, the public children services agency (not the caregiver) maintains legal custody over the child. In the eyes of the law, the public children services agency is considered the legal custodian of the child and has ultimate control over all decisions concerning the child, including the decision to keep or not to keep the child in the caregiver's home. While the foster caregiver does have certain daily responsibilities for the care of the child, the caregiver does not have legal authority unless legal custody, guardianship or adoption is pursued.

Appendix



POWER OF ATTORNEY

AUTHORIZED BY SECTIONS 3109.57 to 3109.62 OF THE OHIO REVISED CODE

I, the undersigned, residing at _____ , in the county of _____ , state of _____ , hereby appoint the child's grandparent, _____ , residing at _____ _____ , in the county of _____ , in the state of Ohio, with whom the child of whom I am the parent, guardian, or custodian is residing, my attorney in fact to exercise any and all of my rights and responsibilities regarding the care, physical custody, and control of the child, _____ , born _____, having social security number (optional)_____ , except my authority to consent to marriage or adoption of the child _____, and to perform all acts necessary in the execution of the rights and responsibilities hereby granted, as fully as I might do if personally present. The rights I am transferring under this power of attorney include the ability to enroll the child in school, to obtain from the school district educational and behavioral information about the child, to consent to all school-related matters regarding the child, and to consent to medical, psychological, or dental treatment for the child. This transfer does not affect my rights in any future proceedings concerning the custody of the child or the allocation of the parental rights and responsibilities for the care of the child and does not give the attorney in fact legal custody of the child. This transfer does not terminate my right to have regular contact with the child.

I hereby certify that I am transferring the rights and responsibilities designated in this power of attorney because one of the following circumstances exists:

(1) I am:

a. Seriously ill, incarcerated or about to be incarcerated,

b. Temporarily unable to provide financial support or parental guidance to the child,

c. Temporarily unable to provide adequate care and supervision of the child because of my physical or mental condition,

d. Homeless or without a residence because the current residence is destroyed or otherwise uninhabitable, or

e. In or about to enter a residential treatment program for substance abuse;

(2) I am a parent of the child, the child's other parent is deceased, and I have authority to execute the power of attorney; or

(3) I have a well-founded belief that the power of attorney is in the child's best interest.

I hereby certify that I am not transferring my rights and responsibilities regarding the child for the purpose of enrolling the child in a school or school district so that the child may participate in the academic or interscholastic athletic programs provided by that school or district.

I understand that this document does not authorize a child support enforcement agency to redirect child support payments to the grandparent designated as attorney in fact. I further understand that to have an existing child support order modified or a new child support order issued, administrative or judicial proceedings must be initiated. If a court order names me the residential parent and legal custodian of the child who is the subject of this power of attorney, and I am the sole parent signing this document, I hereby certify that one of the following is the case:

(1) I have made reasonable efforts to locate and provide notice of the creation of this power of attorney to the other parent and have been unable to locate that parent;

(2) The other parent is prohibited from receiving a notice of relocation; or

(3) The parental rights of the other parent have been terminated by order of a juvenile court.

This POWER OF ATTORNEY is valid until the occurrence of whichever of the following events occurs first:

(1) I revoke this POWER OF ATTORNEY in writing and give notice of the revocation to the grandparent designated as attorney in fact and the juvenile court with which this power of attorney was filed;

(2) The child ceases to reside with the grandparent designated as attorney in fact;

(3) This POWER OF ATTORNEY is terminated by court order;

(4) The death of the child who is the subject of the power of attorney; or

(5) The death of the grandparent designated as the attorney in fact.

WARNING: DO NOT EXECUTE THIS POWER OF ATTORNEY IF ANY STATEMENT MADE IN THIS INSTRUMENT IS UNTRUE. FALSIFICATION IS A CRIME UNDER SECTION 2921.13 OF THE REVISED CODE, PUNISHABLE BY THE SANCTIONS UNDER CHAPTER 2929. OF THE REVISED CODE, INCLUDING A TERM OF IMPRISONMENT OF UP TO 6 MONTHS, A FINE OF UP TO $1,000, OR BOTH.

Witness my hand this _____ day of _____ , _____

_____

Parent/Custodian/Guardian's signature

_____

Parent's signature

_____

Grandparent designated as attorney in fact

State of Ohio)

) ss: _____

County of _____)

Subscribed, sworn to, and acknowledged before me this _____ day

of _____ , _____

_____

Notary Public

NOTICES REGARDING POWER OF ATTORNEY

1. A power of attorney may be executed only if one of the following circumstances exists:

a. The parent, guardian, or custodian of the child is:

i. Seriously ill, incarcerated or about to be incarcerated;

ii. Temporarily unable to provide financial support or parental guidance to the child;

iii. Temporarily unable to provide adequate care and supervision of the child because of the parent's, guardian's, or custodian's physical or mental condition;

iv. Homeless or without a residence because the current residence is destroyed or otherwise uninhabitable; or

v. In or about to enter a residential treatment program for substance abuse;

b. One of the child's parents is deceased and the other parent, with authority to do so, seeks to execute a power of attorney; or

c. The parent, guardian, or custodian has a well-founded belief that the power of attorney is in the child's best interest.

2. The signatures of the parent, guardian, or custodian of the child and the grandparent designated as the attorney in fact must be notarized by an Ohio notary public.

3. A parent, guardian, or custodian who creates a power of attorney must notify the parent of the child who is not the residential parent and legal custodian of the child unless one of the following circumstances applies:

a. The parent is prohibited from receiving a notice of relocation in accordance with section 3109.051 of the Revised Code of the creation of the power of attorney;

b. The parent's parental rights have been terminated by order of a juvenile court pursuant to Chapter 2151. of the Revised Code;

c. The parent cannot be located with reasonable efforts;

d. Both parents are executing the power of attorney.

The notice must be sent by certified mail not later than five days after the power of attorney is created and must state the name and address of the person designated as the attorney in fact.

4. A parent, guardian, or custodian who creates a power of attorney must file it with the juvenile court of the county in which the attorney in fact resides, or any other court that has jurisdiction over the child under a previously filed motion or proceeding. The power of attorney must be filed not later than five days after the date it is created and be accompanied by a receipt showing that the notice of creation of the power of attorney was sent to the parent who is not the residential parent and legal custodian by certified mail.

5. This power of attorney does not affect the rights of the child's parents, guardian, or custodian regarding any future proceedings concerning the custody of the child or the allocation of the parental rights and responsibilities for the care of the child and does not give the attorney in fact legal custody of the child.

6. A person or entity that relies on this power of attorney, in good faith, has no obligation to make any further inquiry or investigation.

7. This power of attorney terminates on the occurrence of whichever of the following occurs first:

a. The power of attorney is revoked in writing by the person who created it and that person gives written notice of the revocation to the grandparent who is the attorney in fact and the juvenile court with which the power of attorney was filed;

b. The child ceases to live with the grandparent who is the attorney in fact;

c. The power of attorney is terminated by court order;

d. The death of the child who is the subject of the power of attorney; or

e. The death of the grandparent designated as the attorney in fact.

If this power of attorney terminates other than by the death of the attorney in fact, the grandparent who served as the attorney in fact shall notify, in writing, all of the following:

a. Any schools, health care providers, or health insurance coverage provider with which the child has been involved through the grandparent;

b. Any other person or entity that has an ongoing relationship with the child or grandparent such that the other person or entity would reasonably rely on the power of attorney unless notified of the termination;

c. The court in which the power of attorney was filed after its creation; and

d. The parent who is not the residential parent and legal custodian of the child who is required to be given notice of its creation. The grandparent shall make the notifications not later than one week after the date the power of attorney terminates.

8. If this power of attorney is terminated by written revocation of the person who created it, or the revocation is regarding a second or subsequent power of attorney, a copy of the revocation must be filed with the court with which that power of attorney was filed.

ADDITIONAL INFORMATION:

To the grandparent designated as attorney in fact:

1. If the child stops living with you, you are required to notify, in writing, any school, health care provider, or health care insurance provider to which you have given this power of attorney. You are also required to notify, in writing, any other person or entity that has an ongoing relationship with you or the child such that the person or entity would reasonably rely on the power of attorney unless notified. The notification must be made not later than one week after the child stops living with you.

2. You must include with the power of attorney the following information:

a. The child's present address, the addresses of the places where the child has lived within the last five years, and the name and present address of each person with whom the child has lived during that period;

b. Whether you have participated as a party, a witness, or in any other capacity in any other litigation, in this state or any other state, that concerned the allocation, between the parents of the same child, of parental rights and responsibilities for the care of the child and the designation of the residential parent and legal custodian of the child or that otherwise concerned the custody of the same child;

c. Whether you have information of any parenting proceeding concerning the child pending in a court of this or any other state;

d. Whether you know of any person who has physical custody of the child or claims to be a parent of the child who is designated the residential parent and legal custodian of the child or to have parenting time rights with respect to the child or to be a person other than a parent of the child who has custody or visitation rights with respect to the child;

e. Whether you previously have been convicted of or pleaded guilty to any criminal offense involving any act that resulted in a child's being an abused child or a neglected child or previously have been determined, in a case in which a child has been adjudicated an abused child or a neglected child, to be the perpetrator of the abusive or neglectful act that was the basis of the adjudication.

3. If you receive written notice of revocation of the power of attorney or the parent, custodian, or guardian removes the child from your home and if you believe that the revocation or removal is not in the best interest of the child, you may, within fourteen days, file a complaint in the juvenile court to seek custody. You may retain physical custody of the child until the fourteen day period elapses or, if you file a complaint, until the court orders otherwise.

To school officials:

1. Except as provided in section 3313.649 of the Revised Code, this power of attorney, properly completed and notarized, authorizes the child in question to attend school in the district in which the grandparent designated as attorney in fact resides and that grandparent is authorized to provide consent in all school-related matters and to obtain from the school district educational and behavioral information about the child. This power of attorney does not preclude the parent, guardian, or custodian of the child from having access to all school records pertinent to the child.

2. The school district may require additional reasonable evidence that the grandparent lives in the school district.

3. A school district or school official that reasonably and in good faith relies on this power of attorney has no obligation to make any further inquiry or investigation.

To health care providers:

1. A person or entity that acts in good faith reliance on a power of attorney to provide medical, psychological, or dental treatment, without actual knowledge of facts contrary to those stated in the power of attorney, is not subject to criminal liability or to civil liability to any person or entity, and is not subject to professional disciplinary action, solely for such reliance if the power of attorney is completed and the signatures of the parent, guardian, or custodian of the child and the grandparent designated as attorney in fact are notarized.

2. The decision of a grandparent designated as attorney in fact, based on a power of attorney, shall be honored by a health care facility or practitioner, school district, or school official.

CARETAKER AUTHORIZATION AFFIDAVIT

USE OF THIS AFFIDAVIT IS AUTHORIZED BY SECTIONS 3109.65 to 3109.73 OF THE OHIO REVISED CODE. Completion of items 1-7 and the signing and notarization of this affidavit is sufficient to authorize the grandparent signing to exercise care, physical custody, and control of the child who is its subject, including authority to enroll the child in school, to discuss with the school district the child's educational progress, to consent to all school-related matters regarding the child, and to consent to medical, psychological, or dental treatment for the child.

The child named below lives in my home, I am 18 years of age or older, and I am the child's grandparent.

(1) Name of child: _____

(2) Child's date and year of birth: _____

(3) Child's social security number (optional): _____

(4) My name: _____

(5) My home address: _____

(6) My date and year of birth: _____

(7) My Ohio driver's license number or identification card number: _____

_____

(8) Despite having made reasonable attempts, I am either:

a. Unable to locate or contact the child's parents, or the child's guardian or custodian; or

b. I am unable to locate or contact one of the child's parents and I am not required to contact the other parent because paternity has not been established; or

c. I am unable to locate or contact one of the child's parents and I am not required to contact the other parent because there is a custody order regarding the child and one of the following is the case:

i. The parent has been prohibited from receiving notice of a relocation; or

ii. The parental rights of the parent have been terminated.

(9) I hereby certify that this affidavit is not being executed for the purpose of enrolling the child in a school or school district so that the child may participate in the academic or interscholastic athletic programs provided by that school or district.

I understand that this document does not authorize a child support enforcement agency to redirect child support payments. I further understand that to have an existing child support order modified or a new child support order issued administrative or judicial proceedings must be initiated.

WARNING: DO NOT SIGN THIS FORM IF ANY OF THE ABOVE STATEMENTS ARE INCORRECT. FALSIFICATION IS A CRIME UNDER SECTION 2921.13 OF THE REVISED CODE, PUNISHABLE BY THE SANCTIONS UNDER CHAPTER 2929. OF THE REVISED CODE, INCLUDING A TERM OF IMPRISONMENT OF UP TO 6 MONTHS, A FINE OF UP TO $1,000, OR BOTH.

I declare that the foregoing is true and correct:

Signed: _____ Date: _____

Grandparent

State of Ohio)

) ss:

County of _____)

Subscribed, sworn to, and acknowledged before me this ____ day

of _____ , _____

_____

Notary Public

NOTICES REGARDING CARETAKER AUTHORIZATION

1. The grandparent's signature must be notarized by an Ohio notary public.

2. The grandparent who executed this affidavit must file it with the juvenile court of the county in which the grandparent resides or any other court that has jurisdiction over the child under a previously filed motion or proceeding not later than five days after the date it is executed.

3. This affidavit does not affect the rights of the child's parents, guardian, or custodian regarding the care, physical custody, and control of the child, and does not give the grandparent legal custody of the child.

4. A person or entity that relies on this affidavit, in good faith, has no obligation to make any further inquiry or investigation.

5. This affidavit terminates on the occurrence of whichever of the following occurs first:

- **(1) The child ceases to live with the grandparent who signs this form;**
- **(2) The parent, guardian, or custodian of the child acts to negate, reverse, or otherwise disapprove an action or decision of the grandparent who signed this affidavit; and the grandparent either voluntarily returns the child to the physical custody of the parent, guardian, or custodian or fails to file a complaint to seek custody with fourteen days;**
- **(3) The affidavit is terminated by court order;**
- **(4) The death of the child who is the subject of the affidavit; or**
- **(5) The death of the grandparent who executed the affidavit.**

A parent, guardian, or custodian may negate, reverse, or disapprove a grandparent's action or decision only by delivering written notice of negation, reversal, or disapproval to the grandparent and the person acting on the grandparent's action or decision in reliance on this affidavit.

If this affidavit terminates other than by the death of the grandparent, the grandparent who signed this affidavit

shall notify, in writing, all of the following:

(a) Any schools, health care providers, or health insurance coverage provider with which the child has been involved through the grandparent;

(b) Any other person or entity that has an ongoing relationship with the child or grandparent such that the person or entity would reasonably rely on the affidavit unless notified of the termination;

(c) The court in which the affidavit was filed after its creation.

The grandparent shall make the notifications not later than one week after the date the affidavit terminates.

7. The decision of a grandparent to consent to or to refuse medical treatment or school enrollment for a child is superseded by a contrary decision of a parent, custodian, or guardian of the child, unless the decision of the parent, guardian, or custodian would jeopardize the life, health, or safety of the child.

ADDITIONAL INFORMATION:

To caretakers:

1. If the child stops living with you, you are required to notify, in writing, any school, health care provider, or health care insurance provider to which you have given this affidavit. You are also required to notify, in writing, any other person or entity that has an ongoing relationship with you or the child such that the person or entity would reasonably rely on the affidavit unless notified. The notifications must be made not later than one week after the child stops living with you.

2. If you do not have the information requested in item 7 (Ohio driver's license or identification card), provide another form of identification such as your social security number or Medicaid number.

3. You must include with the caretaker authorization affidavit the following information:

(a) The child's present address, the addresses of the places where the child has lived within the last five years, and the name and present address of each person with whom the child has lived during that period;

(b) Whether you have participated as a party, a witness, or in any other capacity in any other litigation, in this state or any other state, that concerned the allocation, between the parents of the same child, of parental rights and responsibilities for the care of the child and the designation of the residential parent and legal custodian of the child or that otherwise concerned the custody of the same child;

(c) Whether you have information of any parenting proceeding concerning the child pending in a court of this or any other state;

(d) Whether you know of any person who has physical custody of the child or claims to be a parent of the child who is designated the residential parent and legal custodian of the child or to have parenting time rights with respect to the child or to be a person other than a parent of the child who has custody or visitation rights with respect to the child;

(e) Whether you previously have been convicted of or pleaded guilty to any criminal offense involving any act that resulted in a child being an abused child or a neglected child or previously have been determined, in a case in which a child has been adjudicated an abused child or a neglected child, to be the perpetrator of the abusive or neglectful act that was the basis of the adjudication.

4. If the child's parent, guardian, or custodian acts to terminate the caretaker authorization affidavit by delivering a written notice of negation, reversal, or disapproval of an action or decision of yours or removes the child from your home and if you believe that the termination or removal is not in the best interest of the child, you may, within fourteen days, file a complaint in the juvenile court to seek custody. You may retain physical custody of the child until the fourteen-day period elapses or if you file a complaint, until the court orders otherwise.

To school officials:

1. This affidavit, properly completed and notarized, authorizes the child in question to attend school in the district in which the grandparent who signed this affidavit resides and the grandparent is authorized to provide consent in all school-related matters and to discuss with the school district the child's educational progress. This affidavit does not preclude the parent, guardian, or custodian of the child from having access to all school records pertinent to the child.

2. The school district may require additional reasonable evidence that the grandparent lives at the address provided in item 5 of the affidavit.

3. A school district or school official that reasonably and in good faith relies on this affidavit has no obligation to make any further inquiry or investigation.

4. The act of a parent, guardian, or custodian of the child to negate, reverse, or otherwise disapprove an action or decision of the grandparent who signed this affidavit constitutes termination of this affidavit. A parent, guardian, or custodian may negate, reverse, or disapprove a grandparent's action or decision only by delivering written notice of negation, reversal, or disapproval to the grandparent and the person acting on the grandparent's action or decision in reliance on this affidavit.

To health care providers:

1. A person or entity that acts in good faith reliance on a CARETAKER AUTHORIZATION AFFIDAVIT to provide medical, psychological, or dental treatment, without actual knowledge of facts contrary to those stated in the affidavit, is not subject to criminal liability or to civil liability to any person or entity, and is not subject to professional disciplinary action, solely for such reliance if the applicable portions of the form are completed and the grandparent's signature is notarized.

2. The decision of a grandparent, based on a CARETAKER AUTHORIZATION AFFIDAVIT, shall be honored by a health care facility or practitioner, school district, or school official unless the health care facility or practitioner or educational facility or official has actual knowledge that a parent, guardian, or custodian of a child has made a contravening decision to consent to or to refuse medical treatment for the child.

3. The act of a parent, guardian, or custodian of the child to negate, reverse, or otherwise disapprove an action or decision of the grandparent who signed this affidavit constitutes termination of this affidavit. A parent, guardian, or custodian may negate, reverse, or disapprove a grandparent's action or decision only by delivering written notice of negation, reversal, or disapproval to the grandparent and the person acting on the grandparent's action or decision in reliance on this affidavit.

CAREGIVER INFORMATION FORM

Child's Name: _____

Case No.: _____ Date of Birth: _____

Name of Caregiver: _____

Type of Caregiver:

- ☐ Foster Parent
- ☐ Kinship Caregiver
- ☐ Other (Please specify): _____

Date of Child's Placement with you: _____

Juvenile Court Number: _____

Date of this Report: _____

Under Ohio law, foster and kinship caregivers have the right to attend and be heard in court proceedings related to the children in their care. This form is intended to help you provide information to the court at the next hearing related to the child in your care. Please answer questions below that are relevant to the child's current status and needs. You can also obtain a fillable form online at _____. Once you have completed the online form, please print and bring or mail to the court.

You do not need to answer all questions. Use of this form is voluntary.

1. Have you received a copy of the most recent case plan? (circle one) Yes No
2. Is there anything you would suggest be added to the case plan?

3. Please describe any behavioral, emotional, or mental health concerns with the child, if any exist (for example, any changes in eating or sleeping patterns, acting out or aggressive behaviors, withdrawal, etc.). Are any such concerns being addressed with services?

4. Please identify any needs this child has that are not currently being addressed with services.

5. Please describe the child's educational progress and identify any concerns (for example, peer or teacher issues, bullying, academic progress or lack of progress, special education needs).

6. If age appropriate, what independent living services have been provided? What age-appropriate tasks and skills have you provided to the child to assist them in preparing for independence (e.g. cooking, cleaning, finances)? Are there such services you would recommend?

7. Please describe your observations of the child's interactions with other children and adults.

8. Has this child received any medical or dental treatment since the last hearing? Please describe.

9. Please note your observations related to child's contacts and visits with his or her birth parents.

10. Does the child have regular, ongoing opportunities to socialize or participate in recreational activities with peers? If so, please describe. Please include any challenges to participation in activities.

11. Are there any additional services or supports needed for the child or for you that were not previously mentioned?

12. Has a guardian ad litem or Court Appointed Special Advocate (CASA) been appointed for the child/youth? If so, what was the date and location of the last contact?

13. Have you been made aware of the most recent report and/or recommendations by the Guardian ad Litem (GAL) or Court Appointed Special Advocate (CASA) in this case? If so, do you agree with the recommendations? If you do not agree with the recommendations, what recommendations would you make? Are there any additional recommendations you would make?

14. Have you been made aware of the most recent report(s) and/or recommendations in this case made by persons other than the GAL or CASA? If so, do you agree with the report(s) and/or recommendations? If you do not agree with the report or recommendations, please explain. Are there any additional recommendations you would make?

15. If the child/youth is in the permanent custody of the public children services agency (PCSA), please describe any efforts of which you are aware to locate a permanent adoptive family or kinship placement

16. General progress, comments, or recommendations regarding the child/youth:

_____ _____

Caregiver Signature Date

County Resources

Adams County

Department of Job and Family Services
482 Rice Drive, P.O. Box 386
West Union, OH 45693-0386

Phone: 937-544-5155
Fax: 937-544-5406
TTY/TTD: 800-750-0750, Ext. 269

Hours: 7am-4:45pm, M-Th
7am-11am, F
Holiday week 7am-3:45pm, M-F
* Closed from 11:30am-12:15pm

Child Support Enforcement Agency
482 Rice Drive, P.O. Box 386
West Union, OH 45693-0386

Phone: 937-544-2371 or
800-840-5711
Fax: 937-544-5406
TTY/TTD: 800-750-0750, Ext. 269

Hours: 7am-4:45pm, M-F
Ext. W by appt as needed

Public Children Services Agency
300 North Wilson Drive
West Union, OH 45693-1157

Phone: 937-544-2511
Fax: 937-544-9724
After Hours Emergency:
937-544-2511

Hours: 8:30am-4:30pm, M-F

Allen County

Department of Job and Family Services
1501 South Dixie Highway,
P.O. Box 4506
Lima, OH 45802-4506

Phone: 419-228-2621
Fax: 419-227-2448
TTY/TTD: 419-999-0370

Hours: 8am-4:30pm, T-F
8am-6pm, M

Child Support Enforcement Agency
200 West Market Street,
P.O. Box 1589
Lima, OH 45802-1589

Phone: 419-224-7133 or
800-224-7133
Fax: 419-222-6135

Hours: 8am-4:30pm, M, T, W, F
9am-4:30pm, Th

Public Children Services Agency
123 West Spring Street
Lima, OH 45801-4305

Phone: 419-227-8590
Fax: 419-229-2296
After Hours Emergency:
419-221-5680
www.allencsb.com

Hours: 8:30am-5pm, M-F

Ashland County

Department of Job and Family Services
15 West Fourth Street
Ashland, OH 44805-2137

Phone: 419-282-5000 or
800-589-8141
Fax: 419-282-5010
TTY/TTD: 419-282-5002
www.ashlandjfs.org

Hours: 8am-4pm, M,W,Th,F
7:30am-6pm, T

Child Support Enforcement Agency
15 West Fourth Street
Ashland, OH 44805-2137

Phone: 419-282-5000 or
800-589-8141
Fax: 419-282-5010
TTY/TTD: 419-282-5002
www.ashlandjfs.org

Hours: 8am-4pm, M,W,Th,F
7:30am-6pm, T

Public Children Services Agency
15 West Fourth Street
Ashland, OH 44805-2137

Phone: 419-282-5001 or
800-589-8141
Fax: 419-282-5010
TTY/TTD: 419-282-5002
After Hours Emergency:
419-282-5001
www.ashlandjfs.org

Hours: 8am-4pm M,W,Th,F,
7:30am-6pm T

Ashtabula County

Department of Job and Family Services
2924 Donahoe Drive
Ashtabula, OH 44004-4540
Phone: 440-998-1110 or
800-935-0242
Fax: 440-998-1538
www.acdjfs.org

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
4332 Main Avenue
Ashtabula, OH 44004

Phone: 440-994-1212 or
800-935-0242
Fax: 440-998-1538
www.help-a-child.com

Hours: 8am-4:30pm, M-F

Public Children Services Agency
3914 C Court, P.O. Box 1175
Ashtabula, OH 44005-1175

Phone: 440-998-1811 or
888-998-1811
Fax: 440-992-6828
TTY/TTD: 440-998-1811,
After Hours Emergency:
888-998-1811
www.help-a-child.com

Hours: 8am-5pm, M-F

County Resources

Athens County

Department of Job and Family Services
13183 State Route 13
Millfield, OH 45761-9901

Phone: 740-797-2523 or
800-762-3775 or
800-338-4484
Fax: 740-797-2201
www.jfs.athensoh.org
Hours: 8am-5pm, M-F

Child Support Enforcement Agency
13183 State Route 13
Millfield, OH 45761-9901
Phone: 740-593-5046 or
800-436-8933
Fax: 740-593-3880
http://csea.athensoh.org/

Hours: 8am-5pm, M-F

Public Children Services Agency
18 Stonybrook Drive, P.O. Box 1046
Athens, OH 45701-1046

Phone: 740-592-3061 or
877-477-0772
Fax: 740-593-3880
TTY/TTD: 440-998-1811
After Hours Emergency:
888-998-1811
www.athenschildrenservices.com

Hours: 8am-4:30 pm, M-F

Auglaize County

Department of Job and Family Services
12 North Wood Street
Wapakoneta, OH 45895

Phone: 419-739-6505
Fax: 419-739-6506
http://www2.auglaizecounty.org/

Hours: 7am-4:30pm, M-F

Child Support Enforcement Agency
12 North Wood Street
Wapakoneta, OH 45895

Phone: 419-739-6510 or
800-508-8817
Fax: 419-739-6511

Hours: 7am-4:30pm, M-F

Public Children Services Agency
12 North Wood Street
Wapakoneta, OH 45895

Phone: 419-739-6505
Fax: 419-739-6506
After Hours Emergency:
419-738-2147

Hours: 7am-4:30pm, M-F

Belmont County

Department of Job and Family Services
310 Fox Shannon Place
St. Clairsville, OH 43950-0428

Phone: 740-695-1075
Fax: 740-695-5251

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
310 Fox Shannon Place
St. Clairsville, OH 43950-0428

Phone: 740-695-1074 or
800-494-1616
Fax: 740-695-9145

Hours: 8am-4:30pm, M-F

Public Children Services Agency
310 Fox Shannon Place
St. Clairsville, OH 43950-0428

Phone: 740-695-3036
Fax: 740-695-3036
After Hours Emergency:
740-695-3813

Hours: 8am-4:30pm, M-F

Brown County

Department of Job and Family Services
775 Mt. Orab Pike
Georgetown, OH 45121-0289

Phone: 937-378-6104
Fax: 937-378-4753

Hours: 7am-12pm, M-F and
12:45pm-5:45pm, M-F

Child Support Enforcement Agency
740 Mt. Orab Pike
Georgetown, OH 45121

Phone: 937-378-6414 or
800-244-9833
Fax: 937-378-2552

Hours: 7:30am-4pm M-F

Public Children Services Agency
775 Mt. Orab Pike
Georgetown, OH 45121-0289

Phone: 937-378-6104
Fax: 937-378-4753
After Hours Emergency:
937-378-4435

Hours: 7am-12pm M-F and
12:45pm-5:45pm, M-F

Butler County

Department of Job and Family Services
315 High Street, P.O. Box 4000
Hamilton, OH 45012-4000

Phone: 513-887-4000 or
800-582-4267
Fax: 513-887-4296 or
513-887-4334
TTY/TTD: 513-887-4322
www.butlercountyohio.org/workplace

Hours: 7am-5pm, M-F

County Resources

Child Support Enforcement Agency
315 High Street, 7th Floor
Hamilton, OH 45011

Phone: 513-887-3362 or
800-542-0806
Fax: 513-887-3699 or
513-785-5888 (Adm)
www.csea.bcohio.us/

Hours: 7am-5pm, M-F

Public Children Services Agency
300 North Fair Avenue
Hamilton, OH 45011-4249

Phone: 513-887-4055 or
800-325-2685
Fax: 513-887-4260
TTY/TTD: 513-785-5915
After Hours Emergency:
513-868-0888
www.
butlercountychildrenservices.org

Hours: 7:30am-5pm, M-F

Carroll County

Department of Job
and Family Services
95 East Main Street, P.O. Box 219
Carrollton, OH 44615

Phone: 330-627-4969
Fax: 330-627-3904
www.carrollcountyohio.us

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
7 East Main Street, P.O. Box 295
Carrollton, OH 44615-0295

Phone: 330-627-5357 or
800-567-5357
Fax: 330-627-3346

Hours: 8am-4pm, M-F

Public Children Services Agency
95 East Main Street, P.O. Box 219
Carrollton, OH 44615

Phone: 330-627-7313 or
800-442-2545
Fax: 330-627-4969
After Hours Emergency:
330-627-2141 (Sheriff's office)
www.carrollcountyohio.us

Hours: 8am-4:30pm, M-F

For more current contact information, visit *jfs.ohio.gov/county*.

Champaign County

Department of Job
and Family Services
1512 South US Highway 68,
Suite N100
Urbana, OH 43078-0353

Phone: 937-484-1500
Fax: 937-484-1506
TTY/TTD: 937-484-1590

Hours: 8am-4:30pm, M, W,Th,F
7:30am-6pm,T

Child Support Enforcement Agency
1512 South US Highway 68,
Suite N100
Urbana, OH 43078-0353

Phone: 937-484-1500 or 800-652-1606
Fax: 937-484-1604
TTY/TTD: 937-484-1590

Hours: 8am-4:30pm, M, W,Th,F
7:30am-6pm,T

Public Children Services Agency
1512 South US Highway 68,
Suite N100
Urbana, OH 43078-0353

Phone: 937-484-1500
Fax: 937-484-1506
TTY/TTD: 937-484-1590
After Hours Emergency:
937-653-3409

Hours: 8am-4:30pm, M, W,Th,F
7:30am-6pm, T

Clark County

Department of Job
and Family Services
1345 Lagonda Avenue
Springfield, OH 45503

Phone: 937-327-1700 or
800-516-3463
Fax: 937-327-3698
www.clarkdjfs.org

Hours: 7am-5pm, M-F

Child Support Enforcement Agency
1345 Lagonda Avenue
Springfield, OH 45501-1037

Phone: 937-327-1700 or
800-516-3463
Fax: 937-327-3715
www.clarkdjfs.org

Hours: 7am-5pm, M-F

Public Children Services Agency
1345 Lagonda Avenue, Building C
Springfield, OH 45501-1037

Phone: 937-327-1700
Fax: 937-327-1910
After Hours Emergency:
937-324-8687
www.clarkdjfs.org

Hours: 7am-5pm, M-F

County Resources

Clermont County

Department of Job and Family Services
2400 Clermont Center Drive
Batavia, OH 45103

Phone: 513-732-7248
Fax: 513-732-7833
After Hours Emergency:
513-732-7867
www.djfs.clermontcountyohio.gov

Hours: 7am-5:30pm, M-F

Child Support Enforcement Agency
2400 Clermont Center Drive,
Suite 107
Batavia, OH 45103

Phone: 513-732-7248 or
800-571-0943
Fax: 513-732-7444
www.clermontsupportskids.org

Hours: 7am-5:30pm, M-F

Public Children Services Agency
2400 Clermont Center Drive
Batavia, OH 45103

Phone: 513-732-7173
Fax: 513-732-7833
After Hours Emergency:
513-732-7867
http://cps.clermontcountyohio.gov

Hours: 8am-4:30pm, M-F

Clinton County

Department of Job and Family Services
1025 S. South Street, Suite 200
Wilmington, OH 45177

Phone: 937-382-0963
Fax: 937-382-7039

Hours: 7:30am-4:30pm, M-F

Child Support Enforcement Agency
1025 S. South Street, Suite 400
Wilmington, OH 45177

Phone: 937-382-5726 or
800-793-1290
Fax: 937-383-2400

Hours: 8am-5pm, M-F

Public Children Services Agency
1025 S. South Street, Suite 300
Wilmington, OH 45177

Phone: 937-382-5935 or
800-284-8942
Fax: 937-382-1165
After Hours Emergency:
937-382-2449

Hours: 8am-4:30pm, M-F

Columbiana County

Department of Job and Family Services
7989 Dickey Drive, Suite 2
Lisbon, OH 44432

Phone: 330-424-1471
Fax: 330-424-0925
TTY/TTD: 330-424-7767
www.columbianacountyjfs.org

Hours: 8am-4:30, M-F
8am-6:30pm, 1st Th

Child Support Enforcement Agency
110 N. Nelson Avenue
Lisbon, OH 44432

Phone: 330-424-7781 or
800-353-0125
Fax: 330-424-2106
TTY/TTD: 330-424-7767
www.columbianacountyjfs.org

Hours: 8am-4:30pm, M-F

Public Children Services Agency
7989 Dickey Drive, Suite2
Lisbon, OH 44432

Phone: 330-424-6610
Fax: 330-424-0931
TTY/TTD: 330-424-7767
After Hours Emergency:
330-424-7767
www.columbianacountyjfs.org

Hours: 8am-4:30pm, M-F

Coshocton County

Department of Job and Family Services
725 Pine Street
Coshocton, OH 43812

Phone: 740-622-1020
Fax: 740-622-8642
www.coshoctonjfs.org

Hours: 7am-4pm, M-F

Child Support Enforcement Agency
725 Pine Street
Coshocton, OH 43812

Phone: 740-622-1020 or
800-622-7722
Fax: 740-622-5591
www.coshoctonjfs.org

Hours: 7am-4pm, M-F

Public Children Services Agency
725 Pine Street
Coshocton, OH 43812

Phone: 740-295-7411
Fax: 740-622-5591
After Hours Emergency:
740-622-2411
www.coshoctonjfs.org

Hours: 7am-4pm, M-F

County Resources

Crawford County

Department of Job and Family Services
224 Norton Way
Bucyrus, OH 44820-1831

Phone: 419-562-0015
Fax: 419-562-1056

Hours: 7:30am-4pm, M-F

Child Support Enforcement Agency
225 East Mary Street
Bucyrus, OH 44820

Phone: 419-562-0773 or
800-761-0773
Fax: 419-562-2018

Hours: 7:30am-4pm, M-F

Public Children Services Agency
224 Norton Way
Bucyrus, OH 44820

Phone: 419-563-1570
Fax: 419-562-0050

Hours: 7:30am-4pm, M-F

Cuyahoga County

Department of Job and Family Services
310 W. Lakeside Ave. Suite 500
Cleveland, OH 44113

Phone: 216-443-7032
Fax: 216-443-5884

Child Support Enforcement Agency
Virgil E. Brown Building
1641 Payne Ave., Suite 520
Cleveland, OH 44114

Phone: 216-987-7000
Fax: 216-987-8183
http://cjfs.cuyahogacounty.us/en-US/child-support.aspx

Public Children Services Agency
Jane Edna Hunter Building
3955 Euclid Avenue Room 320-E
Cleveland, OH 44115

Phone: 216-431-4500
Fax: 216-432-3379

Darke County

Department of Job and Family Services
631 Wagner Avenue
Greenville, OH 45331

Phone: 937-548-4132
Fax: 937-548-4928
TTY/TTD: 548-4132

Hours: 8am-5pm, M-F

Child Support Enforcement Agency
631 Wagner Avenue
Greenville, OH 45331

Phone: 937-548-4132 or
800-501-5635
Fax: 937-548-4928
TTY/TTD: 548-4132

Hours: 8am-5pm, M-F

Public Children Services Agency
631 Wagner Avenue
Greenville, OH 45331

Phone: 937-548-4132
Fax: 937-548-4928
TTY/TTD: 548-4132
After Hours Emergency:
937-548-2020

Hours: 8am-5pm, M-F

Defiance County

Department of Job and Family Services
06879 Evansport Road, Suite A
Defiance, OH 43512-0639

Phone: 419-782-3881 or
800-342-0160
Fax: 419-784-3249

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
1300 East Second Street, Suite 204
Defiance, OH 43512

Phone: 419-784-2123 or
800-569-8003
Fax: 419-782-7680

Hours: 8am-5pm, M-F

Public Children Services Association
06879 Evansport Road, Suite A
Defiance, OH 43512-0639

Phone: 419-782-3881
Fax: 419-784-3249
After Hours Emergency:
419-784-1155

Hours: 8am-4:30pm, M-F

Delaware County

Department of Job and Family Services
140 North Sandusky, 2nd Floor
Delaware, OH 43015-1789

Phone: 740-833-2300 or
800-899-3180
Fax: 740-833-2299
www.delawaredjfs.org

Hours: 8:15am-4:30pm, M-F

County Resources

Child Support Enforcement Agency
140 North Sandusky, 3rd Floor
Delaware, OH 43015-1733

Phone: 740-833-2720 or
800-490-9534
Fax: 740-833-2719
TTY/TTD: 800-750-0750
www.jfs.co.delaware.oh.us/

Hours: 8am-4:45pm, M-F

Public Children Services Agency
140 North Sandusky, 2nd Floor
Delaware, OH 43015-1789

Phone: 740-833-2300 or
800-899-3130
Fax: 740-833-2339
TTY/TTD: 740-833-2800
After Hours Emergency:
740-833-2300 (Sheriff)
www.delawaredjfs.org

Hours: 8:15am-4:30pm, M-F

Erie County

Department of Job and Family Services
221 West Parish Street
Sandusky, OH 44870-4886

Phone: 419-626-6781
Fax: 419-626-5854
TTY/TTD: 419-626-6781
After Hours Emergency:
419-626-5437
www.eriecounty.oh.gov

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
221 West Parish Street
Sandusky, OH 44870-4886

Phone: 419-6245854 or
800-454-3747
Fax: 419-624-6387
TTY/TTD: 419-626-6781

Hours: 8am-4:30pm, M-F

Public Children Services Agency
221 West Parish Street
Sandusky, OH 44870-4886

Phone: 419-624-5437
Fax: 419-626-5854
TTY/TTD: 419-626-6781

Hours: 8am-4:30pm, M-F

Fairfield County

Department of Job and Family Services
239 West Main Street
Lancaster, OH 43130

Phone: 740-652-7889 or
800-450-8845
Fax: 740-687-6810
TTY/TTD: 740-681-7211
www.fcjfs.org

Hours: 8am-4pm, M-F
Before/after hour by appt

Child Support Enforcement Agency
239 West Main Street
Lancaster, OH 43130

Phone: 740-652-7888 or
800-409-2732
Fax: 740-687-6787
TTY/TTD: 740-681-7211
www.fcjfs.org

Hours: 8am-4pm, M-F
Before/after hour by appt

Public Children Services Agency
239 West Main Street
Lancaster, OH 43130

Phone: 740-653-4060 or
800-450-8845
Fax: 740-687-7070
TTY/TTD: 740-681-7211
After Hours Emergency:
740-653-5223
www.fcjfs.org

Hours: 8am-4pm, M-F
Before/after hour by appt

Fayette County

Department of Job and Family Services
133 South Main Street
Washington Court House, OH 43160

Phone: 740-335-0350 or
800-845-3272
Fax: 740-333-3572

Hours: 7:30am-4:30pm, M-F

Child Support Enforcement Agency
133 South Main Street
Washington Court House, OH 43160

Phone: 740-335-0745 or
800-922-0745
Fax: 740-333-3572

Hours: 7:30am-4:30pm, M-F

Public Children Services Agency
133 South Main Street
Washington Court House, OH 43160

Phone: 740-335-0350
Fax: 740-333-3581
After Hours Emergency:
740-335-6171

Hours: 7:30am-4:30pm, M-F

For more current contact information, visit *jfs.ohio.gov/county*.

Franklin County

Department of Job and Family Services
1721 Northland Park Avenue
Columbus, OH 43229

Phone: 614-233-2000
Fax: 614-233-2398
https://jfs.franklincountyohio.gov/

Hours: 8am-5pm, M-F

County Resources

Child Support Enforcement Agency
80 East Fulton Street
Columbus, OH 43215-5127

Phone: 614-525-3275 or
800-827-3740
Fax: 614-525-6409
TTY/TTD: 614-525-7697
www.franklincountyohio.gov/commissioners/csea

Hours: 8am-5pm, M-F

Public Children Services Agency
855 West Mound Street
Columbus, OH 43223

Phone: 614-275-2571
Fax: 614-275-2755
TTY/TTD: 614-278-5925
After Hours Emergency:
614-229-7000
www.franklincountyohio.gov/children_services

Hours: 8am-5pm, M-F

Fulton County

Department of Job and Family Services
604 South Shoop Avenue,
Suite 200
Wauseon, OH 43567

Phone: 419-337-0010 or
800-344-3575
Fax: 419-337-0061
TTY/TTD: 419-337-7630

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency

604 South Shoop Avenue,
Suite 200
Wauseon, OH 43567

Phone: 419-337-0010 or
800-344-3575
Fax: 419-337-1914
TTY/TTD: 419-337-7630

Hours: 8am-4:30pm, M-F

Public Children Services Agency
604 South Shoop Avenue,
Suite 200
Wauseon, OH 43567

Phone: 419-337-0010 or
800-344-3575
Fax: 419-335-0337
TTY/TTD: 419-337-7630

Hours: 8am-4:30pm, M-F

Gallia County

Department of Job and Family Services
848 Third Avenue
Gallipolis, OH 45631-1661

Phone: 740-446-3222, Ext. 229
Fax: 740-446-8942
www.gallianet.net

Hours: 7am-5pm, M-Th
Closed Friday

Child Support Enforcement Agency
848 Third Avenue
Gallipolis, OH 45631-1661

Phone: 740-446-3222 or
800-371-5987
Fax: 740-446-8942
www.gallianet.net

Hours: 7am-5pm, M-Th
Closed Friday

Public Children Services Agency
83 Shawnee Lane
Gallipolis, OH 45631-8595

Phone: 740-446-4963
Fax: 740-446-2063

After Hours Emergency:
740-446-1221

Hours: 8am-4pm, M-F

Geauga County

Department of Job and Family Services
12480 Ravenwood Drive,
P.O. Box 309
Chardon, OH 44024-9009

Phone: 440-285-9141 or
800-209-7590
Fax: 440-286-6654
TTY/TTD: 440-285-9141
After Hours Emergency:
440-285-5665
www.geaugajfs.org

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
12480 Ravenwood Drive,
P.O. Box 309
Chardon, OH 44024-9009

Phone: 440-285-9141 or
800-209-7590
Fax: 440-286-6654
TTY/TTD: 440-285-9141
www.geaugajfs.org

Hours: 8am-4:30pm, M-F

Public Children Services Agency
12480 Ravenwood Drive,
P.O. Box 309
Chardon, OH 44024-9009

Phone: 440-285-9141 or
800-209-7590
Fax: 440-286-6654
TTY/TTD: 440-285-9141
After Hours Emergency:
440-285-5665
www.geaugajfs.org

Hours: 8am-4:30pm, M-F

For more current contact information, visit *jfs.ohio.gov/county*.

County Resources

Greene County

Department of Job and Family Services
541 Ledbetter Road
Xenia, OH 45385-3699

Phone: 937-562-6000 or
800-361-4450
Fax: 937-562-6177 or
937-562-6475

Hours: 7:30am-5pm, M-F

Child Support Enforcement Agency
541 Ledbetter Road
Xenia, OH 45385-3699

Phone: 937-562-6200 or
800-337-1740
Fax: 937-562-6285

Hours: 7:30am-5pm, M-F

Public Children Services Agency
601 Ledbetter Road
Xenia, OH 45385-5336

Phone: 937-562-6600
Fax: 937-562-6650
After Hours Emergency:
937-372-4357

Hours: 8am-5pm, M-F

Guernsey County

Department of Job and Family Services
324 Highland Avenue
Cambridge, OH 43725

Phone: 740-432-2381
Fax: 740-432-1952
www.gcdjfs.com

Hours: 7:30am-6pm, M
7:30am-4:30pm, T-F

Child Support Enforcement Agency
324 Highland Avenue
Cambridge, OH 43725

Phone: 740-432-2381 or
800-307-8422
Fax: 740-432-1952
www.guernseycountyjfs.org

Hours: 7:30am-6pm, M
7:30am-4:30pm, T-F

Public Children Services Agency
274 Highland Avenue
Cambridge, OH 43725-2528

Phone: 740-439-5555
Fax: 740-439-5521
After Hours Emergency:
740-439-5555

Hours: 8:30am-4:30pm, M-F

Hamilton County

Department of Job and Family Services
222 East Central Parkway
Cincinnati, OH 45202

Phone: 513-946-1000
Fax: 513-946-2451
TTY/TTD: 513-946-1295
www.hcjfs.org

Hours: 7am-5pm, M-F

Child Support Enforcement Agency
222 East Central Parkway
Cincinnati, OH 45202-1225

Phone: 513-946-7387 or
800-315-7119
800-860-2555
Fax: 513-946-2396
TTY/TTD: 513-946-1295
www.hcjfs.hamilton-co.org

Hours: 7am-5pm, M-F

Public Children Services Agency
222 East Central Parkway
Cincinnati, OH 45202

Phone: 513-946-1000 or
800-315-7119
Fax: 513-946-2265
TTY/TTD: 513-946-1295
After Hours Emergency:
513-241-5437
www.hcjfs.org/services/child-protection

Hours: 7am-5pm, M-F

Hancock County

Department of Job and Family Services
7814 County Road 140,
P.O. Box 270
Findlay, OH 45839-0270

Phone: 419-422-0182 or
855-275-3537
Fax: 419-422-1081
www.hancockjfs.org

Child Support Enforcement Agency
7814 County Road 140,
P.O. Box 270
Findlay, OH 45839-0270

Phone: 419-424-1365 or
800-228-2732
Fax: 419-422-1081

Hours: 8am-4:30pm, M-F

Public Children Services Agency
7814 County Road 140,
P.O. Box 270
Findlay, OH 45839-0270

Phone: 419-424-7022
Fax: 419-422-1081
After Hours Emergency:
419-424-7022
http://www.hancockjfs.org/

Hours: 8am-4:30pm, M,W,Th,F
8am-5:30pm, T

County Resources

Hardin County

Department of Job and Family Services
175 West Franklin Street, Suite 150
Kenton, OH 43326-9902

Phone: 419-675-1130 or
800-442-7346
Fax: 419-675-1100
TTY/TTD: 419-675-3630
After Hours Emergency:
419-673-1268

Hours: 8am-5pm, M-Th
8:30am-2:30pm, F

Public Children Services Agency
175 West Franklin Street, Suite 150
Kenton, OH 43326-9902

Phone: 419-675-1130
800-442-7346
Fax: 419-674-2340
TTY/TTD: 419-675-3630
After Hours Emergency:
419-673-1268

Hours: 8am-5pm, M-Th
8:30am-2:30pm, F

Child Support Enforcement Agency
175 West Franklin Street, Suite 220
Kenton, OH 43326-0428

Phone: 419-674-2269 or
800-320-2148
Fax: 419-673-1417

Hours: 8am-5pm, M-F

Harrison County

Department of Job and Family Services
520 North Main Street,
P.O. Box 239
Cadiz, OH 43907-0239

Phone: 740-942-2171 or
800-960-7820
Fax: 740-942-2370
After Hours Emergency:
740-942-2428

Hours: 8:30am-4:30pm, M-F

Child Support Enforcement Agency
538 N. Main Street,
Suite E, P.O. Box 273
Cadiz, OH 43907-1116

Phone: 740-942-2900 or
800-455-5355
Fax: 740-942-8135
After Hours Emergency:
740-942-2428

Hours: 8:30am-4:30pm, M-F

Public Children Services Agency
520 North Main Street,
P.O. Box 239
Cadiz, OH 43907-0239

Phone: 740-942-3015 or
800-960-7820
Fax: 740-942-2370
After Hours Emergency:
740-942-2197

Hours: 8:30am-4:30pm, M-F

Henry County

Department of Job
and Family Services
104 East Washington Street
Hahn Center, P.O. Box 527
Napoleon, OH 43545-0527

Phone: 419-592-0946, Ext. 109 or
888-844-6449 or
419-592-4942 (Adm)
Fax: 419-599-9058
TTY/TTD: 419-592-0946, Ext. 132
After Hours Emergency:
419-592-8010
www.henrycountyohio.com

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
1809 Oakwood Avenue,
P.O. Box 190
Napoleon, OH 43545

Phone: 419-592-4633 or
800-592-4633
Fax: 419-592-7433

Hours: 8:00am-4:30pm, M-F

Public Children Services Agency
104 East Washington Street
Hahn Center, P.O. Box 527
Napoleon, OH 43545-0527

Phone: 419-592-4210 or
888-844-6449
Fax: 419-592-4894
TTY/TTD: 419-592-0946, Ext. 132
After Hours Emergency:
419-592-8010
www.henrycountyohio.com

Hours: 8am-4:30pm, M-F

Highland County

County Department of Job and Family Services
1575 North High Street, Suite 100
Hillsboro, OH 45133-1468

Phone: 937-393-4278
Fax: 937-393-4461
Hours: 8am-4:30pm, M-F
8am-5:30pm, W

Child Support Enforcement Agency
1575 North High Street, Suite 100
Hillsboro, OH 45133-9442

Phone: 937-393-4278 or
800-391-9631
Fax: 937-393-4461

Hours: 8am-4:30pm, M-F
8am-5:30pm, W

Public Children Services Agency
117 East Main Street
Hillsboro, OH 45133-1468

Phone: 937-393-3111 or
800-406-3822
Fax: 937-393-3299
After Hours Emergency, Highland
937-393-1421 (County sheriff)
www.co.highland.oh.us

Hours: 8am-4:30pm, M-F

County Resources

Hocking County

South Central Ohio
Job and Family Services
475 Western Ave., Ste. B
P.O. Box 469
Chillicothe, OH 45601

Phone: 740-385-5663 or
855-726-5237

Hours: 7:30am-4pm, M-F

Child Support Enforcement Agency
475 Western Ave., Ste. B
P.O. Box 469
Chillicothe, OH 45601

Phone: 740-385-8905 or
800-599-6935 or
855-726-5237
Fax: 740-385-1911

Hours: 7:30am-4pm, M-F

Public Children Services Agency
475 Western Ave., Ste. B
P.O. Box 469
Chillicothe, OH 45601

Phone: 740-385-4168 or
855-726-5237
Fax: 740-385-1911

Hours: 8:30am-4:30pm, M-F

Holmes County

Department of Job
and Family Services
85 North Grant Street, P.O. Box 72
Millersburg, OH 44654-0072

Phone: 330-674-1111 or
800-971-7979
Fax: 330-674-0770
TTY/TTD: 330-674-0966

Hours: 7:30am-4:30pm, M-F

Child Support Enforcement Agency
85 North Grant Street, P.O. Box 72
Millersburg, OH 44654-0072

Phone: 330-674-1111 or
800-971-7979
Fax: 330-674-0770
TTY/TTD: 330-674-0966

Hours: 7:30am-4:30pm, M-F

Public Children Services Agency
85 North Grant Street, P.O. Box 72
Millersburg, OH 44654-0072

Phone: 330-674-1111 or
800-971-7979
Fax: 330-674-0770
TTY/TTD: 330-674-0966
After Hours Emergency:
330-674-5437

Hours: 7:30am-4:30pm, M-F

Huron County

Department of Job
and Family Services
185 Shady Lane Drive
Norwalk, OH 44857-2373

Phone: 419-668-8126 or
800-668-5175
Fax: 419-668-4738
TTY/TTD: 419-668-8126
www.huroncountydjfs.org

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
185 Shady Lane Drive
Norwalk, OH 44857-2373

Phone: 419-668-9152 or
800-668-9152
Fax: 419-668-4738
TTY/TTD: 419-668-8126
www.huroncountydjfs.org

Hours: 8am-4:30pm, M-F

Public Children Services Agency
185 Shady Lane Drive
Norwalk, OH 44857-2373

Phone: 419-663-5437
Fax: 419-668-9353
TTY/TTD: 419-668-8126
After Hours Emergency:
419-668-5281
www.huroncountydjfs.org

Hours: 8am-4:30pm, M-F

Jackson County

Department of Job
and Family Services
25 East South Street
Jackson, OH 45640-1638

Phone: 740-286-4181
Fax: 740-286-4775
TTY/TTD: 740-286-5246

Hours: 8am-4:30pm, M,T,Th,F
7:30am-5:30pm, W

Child Support Enforcement Agency
25 East South Street
Jackson, OH 45640-1638

Phone: 740-286-4181 or
800-588-7161
Fax: 740-286-4775
TTY/TTD: 740-286-5246

Hours: 8am-4:30pm, M,T,Th,F
7:30am-5:30pm, W

Public Children Services Agency
25 East South Street
Jackson, OH 45640-1638

Phone: 740-286-4181
Fax: 740-286-4775
TTY/TTD: 740-286-5246
After Hours Emergency:
800-252-5554

Hours: 8am-4:30pm, M,T,Th,F
7:30am-5:30pm, W

County Resources

Jefferson County

Department of Job and Family Services
125 South 5th Street
Steubenville, OH 43952-2885

Phone: 740-282-0961
Fax: 740-282-7425
www.jcdjfs.com

Hours: 8am-4pm, M-F

Child Support Enforcement Agency
125 South 5th Street
Steubenville, OH 43952-2885

Phone: 740-282-0961
Fax: 740-264-2860
After Hours Emergency:
740-264-5515

Hours: 8am-4pm, M-F

Public Children Services Agency
240 John Scott Memorial Highway
Steubenville, OH 43952-3090

Phone: 740-282-0961 or
800-353-2716
Fax: 740-283-3400
www.jcdjfs.com

Hours: 8am-4pm, M-F

Knox County

Department of Job and Family Services
117 East High Street, 4th Floor
Mount Vernon, OH 43050-3400

Phone: 740-397-7177 or
855-275-3537
Fax: 740-392-8882 or
740-392-1249

Hours: 7:30am-4:30pm, M-F

Child Support Enforcement Agency
117 East High Street, 4th Floor
Mount Vernon, OH 43050-3400

Phone: 800-298-2223
Fax: 740-392-8882

Hours: 7:30am-4:30pm, M-F

Public Children Services Agency
117 East High Street, 4th Floor
Mount Vernon, OH 43050-3400

Phone: 740-397-7177
Fax: 740-397-2617
After Hours Emergency:
740-392-5437

Hours: 7:30am-4:30pm, M-F

Lake County

Department of Job and Family Services
177 Main Street
Painesville, OH 44077-9967

Phone: 440-350-4000
Fax: 440-350-4399
TTY/TTD: 440-350-3321

Hours: 8am-4:30pm, M,T,Th,F
7:30am-6pm, W

Child Support Enforcement Agency
177 Main Street
Painesville, OH 44077-9967
Phone: 440-350-4000 or
800-442-1955
Fax: 440-350-4401
TTY/TTD: 440-350-3321

Hours: 8am-4:30pm, M,T,Th,F
7:30am-6pm, W

Public Children Services Agency
177 Main Street
Painesville, OH 44077-9967

Phone: 440-350-4000
Fax: 440-350-4399
TTY/TTD: 440-350-3321
After Hours Emergency:
440-350-4000

Hours: 8am-4:30pm, M,T,Th,F
7:30am-6pm, W

Lawrence County

Department of Job and Family Services
1100 South 7th Street, P.O. Box 539
Ironton, OH 45638-0539

Phone: 740-532-1176
Fax: 740-532-9490
TTY/TTD: 740-532-3080

Hours: 7:30am-4:30pm, M-F

Child Support Enforcement Agency
1100 South 7th Street
Ironton, OH 45638

Phone: 740-533-4338 or
800-510-4443
Fax: 740-534-9081
TTY/TTD: 740-532-3080

Hours: 7:30am-4:30pm, M-F

Public Children Services Agency
1100 South 7th Street, P.O. Box 539
Ironton, OH 45638-0539

Phone: 740-532-1176
Fax: 740-532-9490
TTY/TTD: 740-532-3080
After Hours Emergency:
740-532-1176

Hours: 7:30am-4:30pm, M-F

Licking County

Department of Job and Family Services
74 South 2nd Street, P.O. Box 5030
Newark, OH 43058-5030

Phone: 740-670-8999 or
888-895-2790
Fax: 740-670-8992
TTY/TTD: Available on request
www.lickingcountyjfs.com

Hours: 7am-5pm, M-F

County Resources

Child Support Enforcement Agency
65 East Main Street, P.O. Box 338
Newark, OH 43055

Phone: 740-670-5998 or
800-513-1128
Fax: 740-670-5900
https://www.lcounty.com/depts/csea/enforce/default.htm

Hours: 7:30am-5pm, M,T,W
7:30am-7pm, Th
9am-5pm, F

Public Children Services Agency
74 South 2nd Street, P.O. Box 5030
Newark, OH 43058-5030

Phone: 740-670-8999 or
888-895-2790
Fax: 740-670-8993
TTY/TTD: Available on request
After Hours Emergency:
740-670-5500

Hours: 7am-5pm, M-F

Logan County

Department of Job and Family Services
211 East Columbus Avenue
Bellefontaine, OH 43311-9935

Phone: 937-599-5165
Fax: 937-592-4395

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
211 East Columbus Avenue,
Bellefontaine, OH 43311-0517

Phone: 937-599-5165 or
800-599-5165
Fax: 937-592-4395

Hours: 8am-4:30pm, M-F

Public Children Services Agency
1855 State Route 47 West
Bellefontaine, OH 43311-9329

Phone: 937-599-7290
Fax: 937-599-7296
After Hours Emergency:
937-599-7290

Hours: 8am-4:30pm, M-F

Lorain County

Department of Job
and Family Services
42485 North Ridge Road
Elyria, OH 44035-1057

Phone: 440-323-5726 or
440-244-4150
Fax: 440-323-3422
TTY/TTD: 440-284-4125
www.lcdjfs.com

Hours: 7:30am-4:30pm, M-F
7:30am-6:30pm, T

Child Support Enforcement Agency
42485 North Ridge Road
Elyria, OH 44035

Phone: 440-284-4401 or
800-808-2991
Fax: 440-323-3422
TTY/TTD: 440-284-4125

Hours: 7:30am-4:30pm, M-F
7:30am-6:30pm, T

Public Children Services Agency
226 Middle Avenue
Elyria, OH 44035-5644

Phone: 440-329-5340
Fax: 440-329-5378
TTY/TTD: 440-329-5344
After Hours Emergency:
440-329-2121
www.childrenservices.org

Hours: 8am-4:30pm, M-F

Lucas County

Department of Job and Family Services
3210 Monroe Street,
Toledo, OH 43606

Phone: 419-213-8999
Fax: 419-213-8820
TTY/TTD: 419-245-8499
www.lucasjfs.org

Hours: 7:30am-5:30pm, M-F

Child Support Enforcement Agency
701 Adams Street
Toledo, OH 43624-2400

Phone: 419-213-3001 or
800-466-6396
Fax: 419-259-3033
TTY/TTD: 419-259-3094
www.co.lucas.oh.us

Hours: 8:30am-4:30pm, M,W,F
7am-6pm, T,Th (Phone bank)

Public Children Services Agency
705 Adams Street
Toledo, OH 43604

Phone: 419-213-3200
Fax: 419-327-3291
TTY/TTD: 419-327-3559
After Hours Emergency:
419-213-3200
http://Lucaskids.net

Hours: 8:30am-4:30pm, M-F

Madison County

Department of Job and Family Services
200 Midway Street
London, OH 43140-1356

Phone: 740-852-4770 or
800-852-0243
Fax: 740-852-4756
TTY/TTD: 800-852-0243

Hours: 8am-4pm, M-F

Child Support Enforcement Agency
200 Midway Street
London, OH 43140-1356

Phone: 740-852-4770 or
800-852-0243
Fax: 740-852-4756
TTY/TTD: 800-852-0243

Hours: 8am-4pm, M-F

County Resources

Public Children Services Agency
200 Midway Street
London, OH 43140-1356

Phone: 740-852-4770
Fax: 740-852-4756
TTY/TTD: 800-852-0243
After Hours Emergency:
740-852-4770

Hours: 8am-4pm, M-F

Mahoning County

Department of Job and Family Services
P.O. Box 600, 345 Oak Hill Avenue
Youngstown, OH 44501-0600

Phone: 330-740-2600 ext. 8615
Fax: 330-740-2523
TTY/TTD: 330-884-6180

Hours: 7:15am-4:30pm, M-F
Other hours by appointment

Child Support Enforcement Agency
P.O. Box 600, 345 Oak Hill Avenue
Youngstown, OH 44501-0600

Phone: 330-740-2600 ext. 8615 or
800-528-9511
Fax: 330-740-2523 or
330-740-2617
TTY/TTD: 330-884-6180

Hours: 7:15am-4:30pm, M-F
Other hours by appointment

Public Children Services Agency
222 West Federal Street, 4th Floor
Youngstown, OH 44503-1206

Phone: 330-941-8888
Fax: 330-941-8787
TTY/TTD: 330-941-8888
After Hours Emergency:
330-941-8888

Hours: 8:30am-4:30pm, M-F

Marion County

Department of Job and Family Services
363 West Fairground Street
Marion, OH 43302-1759

Phone: 740-387-8560
Fax: 740-387-2175
www.mcjfs.com

Hours: 7:30am-5pm, M-F

Child Support Enforcement Agency
620 Leader Street
Marion, OH 43302-2230

Phone: 740-387-6688 or
800-960-5437
Fax: 740-387-2175
www.mcjfs.com

Hours: 7:30am-5pm, M-F

Public Children Services Agency
1680 Marion-Waldo Road
Marion, OH 43302-7426

Phone: 740-389-2317
Fax: 740-389-3499
After Hours Emergency:
740-382-8244
www.marionkids.com

Hours: 8am-4:30pm, M-F

Medina County

Department of Job and Family Services
232 Northland Drive
Medina, OH 44256

Phone: 330-722-9300 or
800-783-5070
Fax: 330-783-5070
www.MCJFS.US

Hours: 7:30am-4:30pm, M-F

Child Support Enforcement Agency
232 Northland Dr., P.O. Box 1389,
Medina, OH 44258-1389

Phone: 330-722-9398 or
800-706-2732
Fax: 330-722-9238
TTY/TTD: 330-725-9123

Hours: 8am-4:30pm, M-F

Public Children Services Agency
232 Northland Drive
Medina, OH 44256

Phone: 330-722-9300
Fax: 330-722-9352
After Hours Emergency:
330-725-6631
www.MCJFS.US

Hours: 7:30am-4:30pm, M-F

Meigs County

Department of Job
and Family Services
175 Race Street, P.O. Box 191
Middleport, OH 45760-0191

Phone: 740-992-2117 ext. 102 or
800-992-2608
Fax: 740-992-7500
TTY/TTD: 740-992-2117
www.meigsdjfs.net

Hours: 8am-4:30pm, M-F
8am-5:30pm, Th

Child Support Enforcement Agency
175 Race Street, P.O. Box 191
Middleport, OH 45760-0191

Phone: 740-992-2117 Ext. 102 or
800-992-2608
Fax: 740-992-5688
TTY/TTD: 740-992-2117
www.meigsdjfs.net

Hours: 8am-4:30pm, M-F
8am-5:30pm, Th

County Resources

Public Children Services Agency
175 Race Street, P.O. Box 191
Middleport, OH 45760-0191

Phone: 740-992-2117 Ext. 102 or
800-992-2608
Fax: 740-992-5688
TTY/TTD: 740-992-2117
After Hours Emergency:
740-992-3658
www.992caremeigs.com/

Hours: 8am-4:30pm, M-F
8am-5:30pm, Th

Mercer County

Department of Job and Family Services
220 West Livingston Street, Suite 10
Celina, OH 45822-1671

Phone: 419-586-5106
Fax: 419-586-5643

Hours: 7:30am-5pm, M
8am-4:30pm, T-Th
8am-3pm, F

Child Support Enforcement Agency
220 West Livingston Street
Suite B181, PO Box 649
Celina, OH 45822-0649

Phone: 419-586-7961 or
800-207-3597
Fax: 419-586-2151

Hours: 8am-4:30pm, M-F

Public Children Services Agency
220 West Livingston Street,
Suite 10
Celina, OH 45822-1671

Phone: 419-586-5106
Fax: 419-586-5643
After Hours Emergency:
419-586-2345

Hours: 7:30am-5pm, M
8am-4:30pm, T-Th
8am-3pm, F

Miami County

Department of Job and Family Services
2040 North County Road 25-A
Troy, OH 45373-1310

Phone: 937-440-3471
Fax: 937-335-2225

Hours: 8am-5pm, T-F
7am-6pm, M

Child Support Enforcement Agency
2040 North County Road 25-A
Troy, OH 45373-1310

Phone: 937-440-3470 or
800-308-0264
Fax: 937-335-2225

Hours: 8am-5pm, T-F
7am-6pm, M

Public Children Services Agency
1695 Troy-Sydney Rd.
Troy, OH 45373-9743

Phone: 937-335-4103 or
800-443-2321
Fax: 937-339-7533
After Hours Emergency: 911 or
937-339-6400 or
800-443-2321
www.miamicountykids.org

Hours: 8am-5:30pm, M-F

Monroe County

Department of Job and Family Services
100 Home Avenue
Woodsfield, OH 43793-1234

Phone: 740-472-1602
Fax: 740-472-5781

Hours: 7am-5:30pm, M-Th

For more current contact information, visit *jfs.ohio.gov/county*.

Child Support Enforcement Agency
100 Home Avenue
Woodsfield, OH 43793-1234

Phone: 740-472-1602 or
800-472-1602
Fax: 740-472-5666

Hours: 7am-5:30pm, M-Th

Public Children Services Agency
100 Home Avenue
Woodsfield, OH 43793-1234

Phone: 740-472-1602
Fax: 740-472-5666
After Hours Emergency:
740-472-1612

Hours: 7am-5:30pm, M-Th

Montgomery County

Department of Job and Family Services
1111 South Edwin C. Moses Blvd.
Dayton, OH 45422-3600

Phone: 937-225-4148
Fax: 937-225-4188
TTY/TTD: 937-496-6652

Hours: 8am-6:30pm, M-Th
8am-5pm, F

Social Service and Income Support
1111 South Edwin C. Moses Blvd.
Dayton, OH 45422-3600

Phone: 937-496-6700
Fax: 937-225-6203

Hours: 8am-6:30pm, M-Th
8am-5pm, F

Child Support Enforcement Agency
14 West 4th Street, P.O. Box 972
Dayton, OH 45422

Phone: 937-225-4600 or
800-555-0430
Fax: 937-496-7461
TTY/TTD: 937-225-5042

Hours: 8am-5pm, M-F

County Resources

Public Children Services Agency
3304 North Main Street
Dayton, OH 45405

Phone: 937-224-5437
Fax: 937-277-1127
After Hours Emergency:
937-224-5437

Hours: 8am-5pm, M-F

Morgan County

Department of Job and Family Services
155 East Main St. Room 009
McConnelsville, OH 43756

Phone: 740-962-4616 or
800-257-9159
Fax: 740-962-5344
TTY/TTD: 740-962-2754

Hours: 7:30am-4pm, M-F

Child Support Enforcement Agency
155 East Main St. Room 009
McConnelsville, OH 43756

Phone: 740-962-3000 or
800-564-9234
Fax: 740-962-3833
TTY/TTD: 740-962-2754

Hours: 7:30am-4pm, M-F

Public Children Services Agency
155 East Main St. Room 009
McConnelsville, OH 43756

Phone: 740-962-3838
Fax: 740-962-5344
TTY/TTD: 740-962-2754
After Hours Emergency:
740-962-4044

Hours: 7:30am-4pm, M-F

Morrow County

Department of Job and Family Services
619 West Marion Road
Mt. Gilead, OH 43338-1280

Phone: 419-947-9111 or
800-668-6458
Fax: 419-947-5447
TTY/TTD: 740-962-2754
www.morrowjfs.com

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
619 West Marion Road
Mt. Gilead, OH 43338-1280

Phone: 419-947-8075 or
800-860-2555
Fax: 419-947-8095
TTY/TTD: 740-962-2754

Hours: 8am-4:30pm, M-F

Public Children Services Agency
619 West Marion Road
Mt. Gilead, OH 43338-1280

Phone: 419-947-9111or
800-668-6458
Fax: 419-947-1076
TTY/TTD: 740-962-2754
After Hours Emergency:
419-946-4444 or
419-946-6991

Hours: 8am-4:30pm, M-F

Muskingum County

Department of Job and Family Services
445 Woodlawn Avenue,
P.O. Box 100
Zanesville, OH 43702-0100

Phone: 740-454-0161 or
800-242-0029
Fax: 740-454-0067
TTY/TTD: 740-454-5188
muskingumcountyjfs.com

Hours: 7am-5pm, M-F

Child Support Enforcement Agency
1830 East Pike, P.O. Box 9
Zanesville, OH 43702-0009

Phone: 740-455-7146 or
800-450-7146
Fax: 740-588-4313
TTY/TTD: 740-588-4345
http://muskingumcountyjfs.com/cse/index.htm

Hours: 7am-5pm, M-F

Public Children Services Agency
205 North Seventh Street,
P.O. Box 157
Zanesville, OH 43702-0157

Phone: 740-455-6710
Fax: 740-455-6719
After Hours Emergency:
740-849-2344
http://www.muskingumkids.org/

Hours: 8am-4:30pm, M-F

Noble County

Department of Job and Family Services
18065 SR 78, P.O. Box 250
Caldwell, OH 43724-0250

Phone: 740-732-2392 or
800-905-2732
Fax: 740-732-4108
TTY/TTD: 740-732-1412

Hours: 8am-5:30pm, M
8am-4:30pm, T-F

Child Support Enforcement Agency
18065 SR 78, P.O. Box 250
Caldwell, OH 43724-0250

Phone: 740-732-2392 or
800-905-2732
Fax: 740-732-4108
TTY/TTD: 740-732-1412

Hours: 8am-5:30pm, M
8am-4:30pm, T-F

County Resources

Public Children Services Agency
18065 SR 78, P.O. Box 250
Caldwell, OH 43724-0250

Phone: 740-732-2392
Fax: 740-732-4108
TTY/TTD: 740-732-1412
After Hours Emergency:
740-732-5631 or
740-576-7516 (Pager)

Hours: 8am-5:30pm, M
8am-4:30pm, T-F

Ottawa County

Department of Job and Family Services
8043 West State Route 163,
Suite 200
Oak Harbor, OH 43449

Phone: 419-898-3688
Fax: 419-898-2436
TTY/TTD: 419-898-3688

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
8043 West State Route 163,
Suite 200
Oak Harbor, OH 43449

Phone: 419-898-3688 or
800-665-1677
Fax: 419-898-2048
TTY/TTD: 419-898-3688

Hours: 8am-4:30pm, M-F

Public Children Services Agency
8043 West State Route 163,
Suite 200
Oak Harbor, OH 43449

Phone: 419-898-3688
Fax: 419-898-2436
TTY/TTD: 419-898-3688
After Hours Emergency:
419-734-4404

Hours: 8am-4:30pm, M-F

Paulding County

Department of Job
and Family Services
303 West Harrison Street
Paulding, OH 45879-1497

Phone: 419-399-3756 or
419-399-3791
Fax: 419-399-4674
Hours: 8am-4:30pm, M,W,Th,F
8am-6pm, T

Child Support Enforcement Agency
201 East Caroline Street, Suite 1
Paulding, OH 45879-0210

Phone: 419-399-8464 or
800-399-2911
Fax: 419-399-8465

Hours: 8am-4:30pm, M-F

Public Children Services Agency
303 West Harrison Street
Paulding, OH 45879-1497

Phone: 419-399-3756
Fax: 419-399-4674
After Hours Emergency:
419-399-3791

Hours: 8am-4:30pm, M,W,Th,F
8am-6pm, T

Perry County

Department of Job and Family Services
212 South Main Street, P.O. Box 311
New Lexington, OH 43764-0311

Phone: 740-342-3551 or
800-551-3551
Fax: 740-342-5491
TTY/TTD: 740-342-3551

Hours: 7am-4:30pm, M-F

Child Support Enforcement Agency
212 South Main Street,
P.O. Box 308
New Lexington, OH 43764-0308

Phone: 740-342-2278 or
800-551-3551
Fax: 740-342-5509
TTY/TTD: 740-342-3551

Hours: 7am-4:30pm, M-F

Public Children Services Agency
526 Mill Street
New Lexington, OH 43764-1478

Phone: 740-342-3836
Fax: 740-342-5531
TTY/TTD: 740-342-3836
After Hours Emergency:
740-342-3836

Hours: 8:30am-4:30pm, M-F

Pickaway County

Department of Job and Family Services
110 Island Road, P.O. Box 610
Circleville, OH 43113

Phone: 740-474-7588 or
800-822-5437
Fax: 740-477-1023
TTY/TTD: 740-474-7588/3105
www.pickawayjfs.org

Hours: 7:30am-4pm, M-F

Child Support Enforcement Agency
110 Island Road, P.O. Box 610
Circleville, OH 43113

Phone: 740-474-7588 or
800-822-5437
Fax: 740-474-9333
TTY/TTD: 740-474-7588 or
740-474-3105
Hours: 7:30am-4pm, M-F

County Resources

Public Children Services Agency
110 Island Road, P.O. Box 610
Circleville, OH 43113

Phone: 740-474-3105 or
740-474-2176 or
800-822-5437
Fax: 740-477-1023
TTY/TTD: 740-474-7588 or
740-474-3105
After Hours Emergency:
740-474-2176

Hours: 8am-4:30pm, M-F

Pike County

Department of Job and Family Services
230 Waverly Plaza, Suite 700
Waverly, OH 45690

Phone: 740-947-2171
Fax: 740-947-7628
TTY/TTD: 740-947-5380

Hours: 8am-4:30pm, M,W,Th,F
7am-5:30pm, T

Child Support Enforcement Agency
230 Waverly Plaza, Suite 700
Waverly, OH 45690

Phone: 740-947-2171 or
800-646-2165
Fax: 740-947-7628
TTY/TTD: 740-947-5380

Hours: 8am-4:30pm, M,W,Th,F
7am-5:30pm, T

Public Children Services Agency
525 Walnut Street
Waverly, OH 45690

Phone: 740-947-5080 or
740-947-7761 or
740-947-7762
Fax: 740-947-8413
After Hours Emergency:
740-947-5080

Hours: 8am-4:30pm, M-F

Portage County

Department of Job and Family Services
449 South Meridian Street
Ravenna, OH 44266-1208

Phone: 330-297-3750
Fax: 330-298-1107

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
209 South Chestnut Street,
2nd Floor, P.O. Box 1208
Ravenna, OH 44266-1208

Phone: 330-297-3791
Fax: 330-297-4559

Hours: 8am-4:30pm, M-F

Public Children Services Agency
449 South Meridian Street,
P.O. Box 1208
Ravenna, OH 44266-1208

Phone: 330-297-3724
Fax: 330-297-3738
After Hours Emergency:
330-296-CARE(2273)

Hours: 8am-4:30pm, M-F

Preble County

Department of Job and Family Services
1500 Park Avenue
Eaton, OH 45320

Phone: 937-456-6205
Fax: 937-456-5591
www.prebco.org

Hours: 7:30am-4:30pm, M-F

Child Support Enforcement Agency
1500 Park Avenue
Eaton, OH 45320

Phone: 937-456-1499 or
800-413-5899
Fax: 937-456-5591

Hours: 7:30am-4:30pm, M-F

For more current contact information, visit *jfs.ohio.gov/county*.

Public Children Services Agency
1500 Park Avenue
Eaton, OH 45320

Phone: 937-456-1135
Fax: 937-456-6205
After Hours Emergency:
937-456-1135

Hours: 7:30am-4:30pm, M-F

Putnam County

Department of Job and Family Services
1225 East Third Street
Ottawa, OH 45875-2062

Phone: 419-523-4580 or
800-998-5332
Fax: 419-523-6130
www.putnamcountyohio.gov

Hours: 7am-4:30pm, M-F

Child Support Enforcement Agency
1225 East Third St.
Ottawa, OH 45875

Phone: 419-523-5586 or
800-523-5799
Fax: 419-523-9412

Hours: 7am-4:30pm, M-F

Public Children Services Agency
1225 East Third Street
Ottawa, OH 45875-2062

Phone: 419-523-4580 or
800-998-5332

Fax: 419-523-6130
After Hours Emergency:
419-532-8408 (Key in your number)

Hours: 7am-4:30pm, M-F

County Resources

Richland County

Department of Job and Family Services
171 Park Avenue East
Mansfield, OH 44902

Phone: 419-774-5400
Fax: 419-774-0051
TTY/TTD: 419-774-5415

Hours: 7am-5pm, M-F

Child Support Enforcement Agency
161 Park Avenue East, P.O. Box 547
Mansfield, OH 44901-9957

Phone: 419-774-5700 or
800-774-2552
Fax: 419-524-1507

Hours: 7:30am-4pm, M-F

Public Children Services Agency
731 Scholl Road
Mansfield, OH 44907-1571

Phone: 419-774-4100
Fax: 419-774-4114
TTY/TTD: 419-774-4156
After Hours Emergency:
419-774-4100
www.richlandcountychildrenservices.org

Hours: 8am-4:30pm, M-F

Ross County

South Central Ohio Job and Family Services
475 Western Ave., Ste. B
P.O. Box 469
Chillicothe, OH 45601

Phone: 740-773-2651 or
855-726-5237
Fax: 740-385-1911
TTY/TTD: 800-750-0750

Hours: 7:30am-5pm, M-F
7:30am-6pm, Th

Child Support Enforcement Agency
475 Western Avenue,
Suite B, P.O. Box 469
Chillicothe, OH 45601

Phone: 740-773-2651 or
855-726-5237
Fax: 740-385-1911
TTY/TTD: 800-750-0750

Hours: 7:30am-5pm, M-F
7:30am-6pm, Th

Public Children Services Agency
475 Western Ave., Ste. B
P.O. Box 469
Chillicothe, OH 45601

Phone: 740-773-2651 or
855-726-5237
Fax: 740-385-1911
TTY/TTD: 800-750-0750
After Hours Emergency:
740-702-4453

Hours: 7:30am-5pm, M-F
7:30am-6pm, Th

Sandusky County

Department of Job and Family Services
2511 Countryside Drive
Fremont, OH 43420-9987

Phone: 419-334-3891 or
855-275-3537
Fax: 419-332-2156
TTY/TTD: 419-334-8231

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
2511 Countryside Drive
Fremont, OH 43420-9987

Phone: 419-334-2909 or
800-883-8283
Fax: 419-355-5344
TTY/TTD: 419-334-8231

Hours: 8am-4:30pm, M-F

Public Children Services Agency
2511 Countryside Drive
Fremont, OH 43420-9987

Phone: 419-334-8708 or
800-883-8283
Fax: 419-355-5329
TTY/TTD: 419-334-8231
After Hours Emergency:
419-334-8708

Hours: 8am-4:30pm, M-F

Scioto County

Department of Job and Family Services
710 Court Street, P.O. Box 1347
Portsmouth, OH 45662-1347

Phone: 740-354-6661
Fax: 740-353-2576

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
710 Court Street, P.O. Box 1347
Portsmouth, OH 45662-1347

Phone: 740-355-8909 or
800-354-6377
Fax: 740-354-3351

Hours: 8am-4:30pm, M-F

Public Children Services Agency
3940 Gallia Street
New Boston, OH 45662

Phone: 740-456-4164
Fax: 740-456-6728
TTY/TTD: 740-456-4164
After Hours Emergency:
740-456-4164

Hours: 8am-4:30pm, M-F

County Resources

Seneca County

Department of Job and Family Services
3362 South Township Road 151
Tiffin, OH 44883-9499

Phone: 419-447-5011 or
800-825-5011
Fax: 419-447-5345
TTY/TTD: 419-448-7036

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
3362 South Township Road 151
Tiffin, OH 44883-9499

Phone: 419-447-5011 or
419-447-3456 or
800-825-5011
Fax: 419-447-5345
TTY/TTD: 419-448-7036

Hours: 8am-4:30pm, M-F

Public Children Services Agency
3362 South Township Road 151
Tiffin, OH 44883-9499

Phone: 419-447-5011
Fax: 419-447-5345
TTY/TTD: 419-448-7036
After Hours Emergency:
419-447-3456

Hours: 8am-4:30pm, M-F

Shelby County

Department of Job and Family Services
227 South Ohio Avenue
Sidney, OH 45365

Phone: 937-498-4981
Fax: 937-498-7396

Hours: 7:30am-4pm, M-F
7:30am–6pm, T

Child Support Enforcement Agency
227 South Ohio Avenue
Sidney, OH 45365

Phone: 937-498-4981 or
800-561-5548
Fax: 937-498-7396

Hours: 7:30am-4pm, M-F
7:30am–6pm, T

Public Children Services Agency
227 South Ohio Avenue
Sidney, OH 45365

Phone: 937-498-4981
Fax: 937-498-1492
After Hours Emergency:
937-498-1111

Hours: 7:30am-4pm, M-F
7:30am-6pm, T

Stark County

Department of Job and Family Services
221 3rd Street, S.E.
Canton, OH 44702-1293

Phone: 330-452-4661
Fax: 330-451-8928 or
330-451-8925
TTY/TTD: 330-451-8879
http://www.starkjfs.org/

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
122 Cleveland Avenue North,
P.O. Box 21337
Canton, OH 44702-1337

Phone: 330-451-8930 or
800-339-0349
Fax: 330-451-8924
TTY/TTD: 330-451-8879
http://www.starkjfs.org/child-support-enforcement

Hours: 8am-4pm, M-F

Public Children Services Agency
300 Market Avenue North
Canton, OH 44702

Phone: 330-451-8846 or
800-233-5437
Fax: 330-451-8706
TTY/TTD: 330-438-8879
After Hours Emergency:
800-233-5437 or
330-455-5437
http://www.starkjfs.org/children-services-division

Hours: 8am-4:30pm, M-F

Summit County

Department of Job and Family Services
47 North Main Street
Akron, OH 44308-1991

Phone: 330-643-8200 or
800-573-8080
Fax: 330-643-7351
www.summitdjfs.org

Hours: 7am-5:30pm, M-F

Child Support Enforcement Agency
175 South Main Street, Fifth Floor
Akron, OH 44308-0598

Phone: 330-643-9094 or
800-726-2765
Fax: 330-643-2745
TTY/TTD: 330-643-8754
www.co.summit.oh.us/prosecutor/childsupp.htm

Hours: 8am-4:30pm, M-F

Public Children Services Agency
264 South Arlington Street
Akron, OH 44306-1399

Phone: 330-379-1986
Fax: 330-379-1981
TTY/TTD: 330-379-2036
After Hours Emergency:
330-379-1880
www.summitkids.org

Hours: 8am-4:30pm, M-F

County Resources

Trumbull County

Department of Job and Family Services
280 North Park Avenue, Suite 1
Warren, OH 44481-1109

Phone: 330-675-2102
Fax: 330-675-2102
http://hs.co.trumbull.oh.us

Hours: 7:30am-4:30pm, M-F

Child Support Enforcement Agency
106 High Street Northwest
Warren, OH 44482

Phone: 330-675-2732 or
800-720-2732
Fax: 330-675-7874
http://csea.co.trumbull.oh.us

Hours: 8:30am-4:30pm, M-F

Public Children Services Agency
2282 Reeves Road Northeast
Warren, OH 44483-4354

Phone: 330-372-2010
Fax: 330-372-3446
TTY/TTD: 330-372-2010
After Hours Emergency:
330-372-2010

Hours: 8:30am-4:30pm, M-F

Tuscarawas County

Department of Job and Family Services
389 16th Street, S.W.
New Philadelphia, OH 44663-6401

Phone: 330-339-7791 or
800-431-2347
Fax: 330-339-6388
TTY/TTD: 800-750-0750
www.tcjfs.org

Hours: 8am-4:30pm, M-F
After hours by appointment

Child Support Enforcement Agency
154 Second Street Northeast
New Philadelphia, OH 44663-1016

Phone: 330-343-0099 or
800-685-2732
Fax: 330-364-4854
www.co.tuscarawas.oh.us/csea

Hours: 8am-4:30pm, M-F

Public Children Services Agency
389 16th Street, S.W.
New Philadelphia, OH 44663-6401

Phone: 330-339-7791 or
800-431-2347
Fax: 330-339-6388
TTY/TTD: 800-750-0750
After Hours Emergency:
330-339-2000
www.tcjfs.org

Hours: 8am-4:30pm, M-F
After hours by appointment

Union County

Department of Job and Family Services
940 London Avenue, Suite 1800,
P.O. Box 389
Marysville, OH 43040-0389

Phone: 937-644-1010 or
800-248-2347
Fax: 937-644-8700
TTY/TTD: 937-644-1010

Hours: 7:30am-5pm, M-F

Child Support Enforcement Agency
940 London Avenue, Suite 1800,
P.O. Box 389
Marysville, OH 43040-0389

Phone: 937-644-1010 or
800-248-2347
Fax: 937-644-8700
TTY/TTD: 937-644-1010

Hours: 7:30am-5pm, M-F

Public Children Services Agency
940 London Avenue, Suite 1800,
P.O. Box 389
Marysville, OH 43040-0389

Phone: 937-644-1010 or
937-64-CHILD (Child Care Network)
Fax: 937-644-8700
TTY/TTD: 937-644-1010
After Hours Emergency:
937-644-5010

Hours: 7:30am-5pm, M-F

Van Wert County

Department of Job and Family Services
114 East Main Street, P.O. Box 595
Van Wert, OH 45891-0595

Phone: 419-238-5430 or
800-830-0953
Fax: 419-238-4432
TTY/TTD: 419-238-5498
After Hours Emergency:
419-238-3866 (Sheriff)

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
114 East Main Street, P.O. Box 386
Van Wert, OH 45891-0386

Phone: 419-238-9566 or
800-830-0954
Fax: 419-238-5336
TTY/TTD: 419-238-5498

Hours: 8am-4:30pm, M-F

Public Children Services Agency
114 East Main Street, P.O. Box 595
Van Wert, OH 45891-0595

Phone: 419-238-5430 or
800-830-0953
Fax: 419-238-2674
TTY/TTD: 419-238-5498
After Hours Emergency:
419-238-3866 (Sheriff)

Hours: 8am-4:30pm, M-F

County Resources

Vinton County

South Central Ohio Job and Family Services
475 Western Ave., Ste. B
P.O. Box 469
Chillicothe, OH 45601

Phone: 740-596-2581 or
740-596 4310 or
800-482-2920 or
855-726-5237
Fax: 740-385-1911

Hours: 7am-4:30pm, M-F

Child Support Enforcement Agency
475 Western Ave., Ste. B
P.O. Box 469
Chillicothe, OH 45601

Phone: 740-596-5209 or
855-726-5237
Fax: 740-385-1911

Hours: 7am-4:30pm, M-F

Public Children Services Agency
475 Western Ave., Ste. B
P.O. Box 469
Chillicothe, OH 45601

Phone: 740-596-2571 or
855-726-5237
Fax: 740-385-1911
After Hours Emergency:
740-596-5242

Hours: 7am-4:30pm, M-F

Warren County

Department of Job and Family Services
416 South East Street
Lebanon, OH 45036

Phone: 513-695-1420
Fax: 513-695-2940
www.co.warren.oh.us

Hours: 7am-5pm, M-F

Child Support Enforcement Agency
500 Justice Drive, P.O. Box 440
Lebanon, OH 45036-0440

Phone: 513-695-1580 or
800-644-2732
Fax: 513-695-2969
TTY/TTD: 800-750-0750
www.co.warren.oh.us/wcchildsupport

Hours: 8am-4:30pm, M-F

Public Children Services Agency
416 South East Street, 3rd Floor
Lebanon, OH 45036-0620

Phone: 513-695-1546
Fax: 513-695-2957
After Hours Emergency:
513-695-1600

Hours: 8am-5pm, M-F

Washington County

Department of Job and Family Services
1115 Gilman Avenue
Marietta, OH 45750

Phone 740-373-5513
Fax: 740-374-7692
TTY/TTD: 740-373-5513
www.wcdjfs.org

Hours: 7:30am-4:30pm, M-F

Child Support Enforcement Agency
205 Putnam Street, 4th Floor
Marietta, OH 45750

Phone: 740-373-9324 or
800-888-2732
Fax: 740-373-9447

Hours: 8am-5pm, M-F

For more current contact information, visit *jfs.ohio.gov/county*.

Public Children Services Agency
204 Davis Avenue
Marietta, OH 45750

Phone: 740-373-3485
Fax: 740-373-1856
After Hours Emergency:
740-373-3485
www.washingtoncountychildren.com

Hours: 8am-5pm, M-F

Wayne County

Department of Job and Family Services
356 West North Street, P.O. Box 76
Wooster, OH 44691-0076

Phone: 330-287-5800 or
877-612-5800
Fax: 330-287-5899
TTY/TTD: 330-264-2065
www.wayneohio.org/agencies-departments/job-and-family-services/department-job-and-family-services

Hours: 7:30am-4:30pm, M-F

Child Support Enforcement Agency
428 West Liberty Street, 2nd. Floor
P.O. Box 217
Wooster, OH 44691-0217

Phone: 330-287-5600 or
800-216-6636
Fax: 330-287-5623
csea.wayneohio.org

Hours: 8am-4:30pm, M-F

Public Children Services Agency
2534 Burbank Road
Wooster, OH 44691-1600

Phone: 330-345-5340
Fax: 330-345-7082
After Hours Emergency:
330-345-5340
www.waynecsb.org

Hours: 8am-4:30pm, M-F

County Resources

Williams County

Department of Job and Family Services
117 West Butler Street
Bryan, OH 43506-1650

Phone: 419-636-6725 or
888-763-7283 (Fraud)
Fax: 419-636-8843

Hours: 8am-5pm, M-F

Child Support Enforcement Agency
117 West Butler Street
Bryan, OH 43506-1650

Phone: 419-636-6725 or
800-937-2732
Fax: 419-636-8843

Hours: 8am-5pm, M-F

Public Children Services Agency
117 West Butler Street
Bryan, OH 43506-1650

Phone: 419-636-6725
Fax: 419-636-8843
After Hours Emergency:
419-636-3151

Hours: 8am-5pm, M-F

Wood County

Department of Job and Family Services
1928 East Gypsy Lane Road,
P.O. Box 679
Bowling Green, OH 43402-9396

Phone: 419-352-7566 or
855-275-3537
Fax: 419-353-6091
TTY/TTD: 419-352-4606

Hours: 8am-4:30pm, M,W,Th,F
8am-6pm, T

Child Support Enforcement Agency
1940 East Gypsy Lane Road,
P.O. Box 1028
Bowling Green, OH 43402

Phone: 419-354-9270 or
866-861-0657
Fax: 419-354-9371
TTY/TTD: 419-354-9000
http://childsupport.co.wood.oh.us

Hours: 8:30am-4:30pm, M,W,Th,Fr
8:30am-6pm, T

Public Children Services Agency
1928 East Gypsy Lane Road,
P.O. Box 679
Bowling Green, OH 43402-9396

Phone: 419-352-7566
Fax: 419-352-5951
TTY/TTD: 419-352-4606
After Hours Emergency:
419-354-9669

Hours: 8am-4:30pm, M,W,Th,F
8am-6pm, T

Wyandot County

Department of Job and Family Services
120 East Johnson Street
Upper Sandusky, OH 43351

Phone: 419-294-4977
Fax: 419-294-3501
TTY/TTD: 419-209-0796

Hours: 8am-4:30pm, M-F

Child Support Enforcement Agency
37 South Sandusky Avenue
Upper Sandusky, OH 43351

Phone: 419-294-5122 or
800-320-5211
Fax: 419-294-6419

Hours: 8am-4:30pm, M-F

Public Children Services Agency
120 East Johnson Street
Upper Sandusky, OH 43351

Phone: 419-294-4977
Fax: 419-294-5874
After Hours Emergency:
419-294-2362

Hours: 8am-4:30pm, M-F



Ohio | Department of Job and Family Services

Mike DeWine, Governor
State of Ohio

Matt Damschroder, Director
Ohio Department of Job and Family Services

JFS 08146 (Rev. 1/2023)

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